

Understanding Your Bill

BILL DATE

This date reflects the date on which your account was billed to the current meter reading.

LOAD MANAGEMENT

If you participate in the Load Management Program, your total credits will be reflected on this line. Participating Load Management accounts on a rate 2 or AWS will have the first \$5.00 credit already deducted from their rate.

SECURITY LIGHT

This line provides a separate charge for members who have security lighting as part of their account.

FRANCHISE FEE

This is a city fee based on a percentage of your monthly electric usage. DEMCO does not make a profit on the collection or payment of these fees. The fee is a requirement of our franchise agreement with the city in which you live.

OPERATION ROUNDUP®

If this appears on your bill, you have elected that your bill be rounded up to the nearest dollar. The remaining amount is contributed to the DEMCO Foundation that serves members in need of financial assistance in your community.

WHOLESALE POWER COST

The only variable portion of your per kWh charge. This cost is charged per kWh in addition to your rate, and is also included in a set kWh charge per security light depending on the wattage of the light.



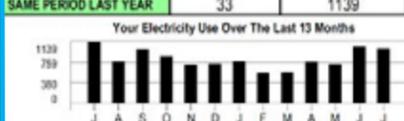
DEMCO
P.O. Box 15659, Baton Rouge, LA 70895
(225) 261-1177 or (800) 262-1170
Outage (225) 261-1160 or (800) 262-1160
WWW.DEMCO.ORG

| BILL DATE | ACCOUNT NUMBER | ACCOUNT NAME | RATE | CLASS | LOCATION NUMBER | METER NUMBER |
|-----------|----------------|--------------|------|-------|-----------------|--------------|
| 07/18/17 | 12345.001 | JOHN DOE | 1 | 1 | 12345 | 9999999 |

| SERVICE | FROM | TO | NO. DAYS | BILL TYPE | PREVIOUS METER READING | PRESENT METER READING | MULTIPLIER | KWH USAGE | CHARGES |
|---|----------|----|----------|-----------|------------------------|-----------------------|------------|-----------|---------------|
| 06/14/17 | 07/15/17 | | 31 | 0 | 67998 | 69024 | 1 | 1026 | 114.52 |
| LOAD MANAGEMENT CREDITS | | | | | | | | | -5.00 |
| 1 SECURITY LIGHT | | | | | | | | | 8.29 |
| FRANCHISE FEE | | | | | | | | | 2.95 |
| TOTAL CURRENT ELECTRIC BILL DUE 08/08/17 | | | | | | | | | 120.76 |
| PREVIOUS AMOUNT DUE | | | | | | | | | 118.00 |
| THANK YOU FOR YOUR PAYMENT 07/07/17 | | | | | | | | | -118.00 |
| OPERATION ROUNDUP | | | | | | | | | .24 |
| TOTAL AMOUNT DUE | | | | | | | | | 121.00 |

| Wholesale Power Cost Per KWH | Service Address |
|------------------------------|-----------------|
| 0.037070 | 1170 DEMCO BLVD |

| COMPARISONS | DAYS SERVICE | KWH USED | AVG. KWH/DAY | AVG. COST/DAY | TOTAL AMOUNT DUE |
|-------------------------|--------------|----------|--------------|---------------|------------------|
| CURRENT BILLING PERIOD | 31 | 1026 | 33 | 3.50 | \$ 121.00 |
| PREVIOUS BILLING PERIOD | 33 | 1046 | 32 | 3.34 | |
| SAME PERIOD LAST YEAR | 33 | 1139 | 35 | 3.20 | |



Your Electricity Use Over The Last 13 Months

"Like" us on Facebook where you'll get the latest news on events taking place at your cooperative.
Go to Facebook.com/DEMCOLouisiana to become a fan.

YOUR ONLINE BILLING PASSWORD AT WWW.DEMCO.ORG IS DOE1221

Paying Your Bill. Due upon receipt.

- App (available free)
- Authorized locations
- Bankdraft
- Mail in enclosed envelope
- Online @ DEMCO.ORG

| Bill Type | |
|---------------------|--------------------|
| 0 Normal | 5 Prorated |
| 1 Estimated | 6 Prorated Minimum |
| 2 Minimum Estimated | 7 Levelized Bill |
| 3 Minimum | 8 Contract |
| 4 Final | |

KEEP THIS STATEMENT FOR YOUR RECORDS

PLEASE DETACH AND RETURN THIS PORTION WITH PAYMENT TO BIRMINGHAM ADDRESS BELOW

DEMCO
P.O. Box 15659
Baton Rouge, LA 70895

Address Service Requested

01032 4 0000000000

DEMCO DEPARTMENT 1340
PO BOX 2153
BIRMINGHAM AL 35287-1340

01032 4 0000000000

| ACCOUNT NUMBER | DUE DATE | AMOUNT DUE |
|----------------|----------|------------|
| 12345.001 | 08/08/17 | 121.00 |

| BILLING DATE | RATE | CYCLE | AFTER DUE DATE PAY |
|--------------|------|-------|--------------------|
| 07/18/17 | 1 | 999 | 127.05 |

| TELEPHONE NUMBER | ENTER AMOUNT PAID |
|------------------|-------------------|
| (225) 261-1221 | |

Please indicate change of address or telephone number above

ACCOUNT INFORMATION

Account Number: This number uniquely identifies your account and should be used for all transactions, payments and bill inquiries.

Account Name: This line will list the primary account holder.

Rate: The rate that you pay per kWh in addition to the Wholesale Power Cost per month (For a full list, refer to rates, located under Company Information, at www.demco.org)

Class: Identifies the account as residential, commercial, or other for tax purposes when applicable.

Location Number: Each energized service will have a unique identifying number assigned to it for the life of the service.

Meter Number: The identifying serial number for the meter. This number is normally found on the face of the meter.

SERVICE INFORMATION

Service Dates: The starting and ending read dates for your current bill.

No. Days: The number of days from the starting reading to the ending reading.

Bill Type: Indicates the reading status or specialized billing status for the current bill statement. See list of types below Usage Comparison Graph on bill.

Meter Reading: The starting and ending readings from your meter to produce the current bill.

Multiplier: Some meters have a special ratio setting and the kWh amount between readings must be multiplied by a specified number to get the actual kWh used. A standard meter has a multiplier of 1.

kWh Used: Your kWh used for the month is derived by subtracting the previous month's reading from the present month's reading.

CHARGES

A breakdown of charges such as meter usage, riders, additional equipment charges or credits, taxes, fees, previous balances, payments, contributions, special program balances due and the total bill due.

SERVICE ADDRESS

The address that you have provided to DEMCO for the meter location. Please contact customer service if a correction is needed.

ONLINE PASSWORD

A generic password will be shown on this line and should be used to initiate your account access online. Once you have accessed your account online, and created a password of your choosing, the password will no longer appear on the bill.

TELEPHONE NUMBER

This indicates the present primary contact phone number listed on your account. Please contact customer service if the number is incorrect. Your correct phone number is very important in relation to your service and outage reporting.

COMPARISONS

The bills from this month, last month and one year ago, plus a graph of the past year's usage to assist you in monitoring your usage.

MESSAGE CENTER

Important messages from DEMCO