

Understanding Your Electric Bill

Billing Date, Due Date and Total Amount Due

In the upper right-hand corner is your account number and member name(s) listed on the account. The big circle in the middle of your bill highlights the total amount due and due date.

Service Address and Meter Reading

In the middle of your bill is the service address of your meter, the meter reading dates and kWh usage. Take a moment each month to review. Your bill is based on your usage.

Current Service Detail

Current charges are listed in this section. Items listed here are summed up in the 'Current Charges Due' reflected in the upper right block of the bill.

This graph shows kWh usage relative to weather temperature for the month billed.

Energy Usage Comparison

These bubbles show the number of days included in the current billing cycle, compared to days billed in the previous billing cycle. Compare this month's use to this month last year. When comparing this month to last month, notice how many days are in each billing cycle. This can make a difference in the kWh reflected.

Choose How You Pay

(Options listed here and on side 2 of your bill) If you pay by mail, return this portion with your monthly payment to the address listed here. If you pay using credit/debit card, e-check or bank draft, please be sure your financial institution has this address listed.

Visit us online at DEMCO.org
Phone: 1-844-MyDEMCO (1-844-693-3626)

Member Name: JOHN DOE JANE DOE
Account #: 999999

Billing Date: 07/20/2021
Current Bill Due Date: 08/10/2021

Previous Balance: \$52.00
Payment Received 06/26/2021: -\$52.00
Balance Forward: \$0.00
Current Charges Due 08/10/2021: \$90.00
Total Amount Due: \$90.00

Total Amount Due \$90.00
Due Date 08/10/2021

RED items require your immediate attention.

Important Messages
Making payments through MyDEMCO is fast and easy. Set up auto pay with your debit or credit card and securely store your payment information for future transactions.

Service Address: 7034 ANYPLACE DR

Rate	Meter No.	Reading Dates	Type	Previous Readings	Present	Multiplier	kWh Usage
1	999999999	From: 06/09/21 To: 07/13/21	Auto	6553	7373	1	820

Current Service Detail

Monthly Service Charge		\$12.00
Energy Charge	820 kWh @ 0.056842	\$46.61
PCA	820 kWh @ 0.03584	\$29.39
FF-CR Rider	820 kWh @ -0.00017	-\$0.14
Formula Rate Plan		\$2.03
Roundup Amt		\$0.11
Total Current Charges for this Account		\$90.00

Energy Usage Comparison

Category	Value
This Month	820 kWh (34 days)
Last Month	444 kWh (26 days)
This Month Last Year	748 kWh (31 days)
Avg Daily Use	24 kWh
Avg Daily Cost	\$2.65
Avg Daily High	89°F

Account Number: 999999
Current Charges Due 08/10/2021: \$90.00
Total Amount Due: \$90.00
After Due Date Pay: \$90.00

PO Box 15659
Baton Rouge, LA 70899

PAY YOUR BILL ANYTIME DAY OR NIGHT
ONLINE: Check or credit/debit card at DEMCO.org or download the mobile app.
PHONE: 1-844-MyDEMCO (1-844-693-3626)

559 1 AV 0.398
JOHN DOE
JANE DOE
7034 ANYPLACE DR
PO BOX 9999
JACKSON LA 99999-9999

5 659 C-3

DEMCO PAYMENT PROCESSING
PO BOX 95000
BATON ROUGE LA 70895-9000

200130000 999999 000009000000009000072020219

Current Service Detail On Your Electric Bill

MONTHLY SERVICE CHARGE

This charge is the same for all residential accounts. It is a rate-and phase-specific charge, and differs among other rate classes. Outlined in the DEMCO Rate Book, the monthly service charge is included in the Tariff and filed with the Louisiana Public Service Commission.

ENERGY CHARGE

This charge is the same for all residential accounts, but differs among other rate classes. It is measured in cost per kilowatt-hour (kWh) and is rate specific. Outlined in the DEMCO Rate Book, the energy charge is included in the Tariff and filed with the Louisiana Public Service Commission.

SLR RIDER (1 OR 2)

This charge is assessed to members for street lighting in their area.

PCA – POWER COST ADJUSTMENT

The PCA or power cost adjustment is the monthly cost of wholesale power shared by each cooperative member. The PCA factor changes month to month. (The general order regarding the allocation of wholesale power costs issued by the Louisiana Public Service Commission, 10/1/1997 can be viewed here: https://lpsc.louisiana.gov/_docs/_orders/GeneralOrder11-06-97.pdf.)

DEMCO does not receive any profit from the PCA charge. The PCA is strictly power purchase-related costs and represents about 60-65% of a member's bill; the other 35-40% remains with DEMCO for operating costs.

FORMULA RATE PLAN (FRP)

Formula Rate Plan FRP is a charge approved for a specified and limited period of time to prevent large rate fluctuations from year to year. This charge is in accordance with the provisions of Section 2.A of LPSC Order No. U-31066.

FRANCHISE TAX

The Louisiana Public Service Commission requires that 50% of the total cost of franchise fees paid to a particular municipality be included in the utility's base rates charged to all members, and the other 50% billed directly to consumers residing within the municipality receiving the franchise taxes. The franchise percentage is dependent upon the members' franchise district so this tax/cost varies depending on municipality.

For example, the City of Central has a Franchise Tax percentage of 5.0%; therefore, members in this franchise district are billed a Franchise Tax percentage of 2.50%, which is the 50% of the total cost per the LPSC requirement that DEMCO must bill.

DEMAND CHARGE - only applicable to large-load commercial accounts

Residential accounts are not billed demand charges.

STATE TAX - applicable to all commercial accounts

Residential accounts are not billed state taxes.

YARD LIGHT CHARGE

The Yard Light Charge is based on the device type and light wattage.

LIGHT PCA

The Light PCA is calculated by multiplying the Yard Light kWh by the monthly PCA factor.

RETAIL ENERGY CREDIT

Members who installed a Net Meter prior to December 31, 2019, are credited at full retail cost for any kWh generated in excess at the time the meter is read.

AVOIDED ENERGY CREDIT

Members who installed a Net Meter after January 1, 2020, will be credited at the avoided cost for any kWh generated in excess at the time the meter is read. The avoided cost is calculated by CLECO and provided to DEMCO on an annual basis.

FF-CR RIDER – FRANCHISE FEE CREDIT ADJUSTMENT

The energy charge shall be reduced to \$.00017 per kWh for each rate covered under this rider. Lighting rates shall be reduced by \$.00017 per kWh of electricity based on the kWh quantities assigned for power cost adjustment purposes.

RLM (RESIDENTIAL LOAD MANAGEMENT) CREDIT

The RLM Rider is available to all Members who receive service under Rate Schedule A and have DEMCO load management device(s) installed on their central air conditioning unit(s). There is a \$5.00 credit per month for Members that qualify for the Load Management Program.

CILM (COMMERCIAL INCENTIVE LOAD MANAGEMENT CREDIT)

The CILM Rider is available to all commercial Members who agree to have DEMCO load management devices installed on their central air conditioning units. It is also available to any Large Power Member if DEMCO's Engineering staff and the Member both agree it is beneficial to both the Member and DEMCO. There will be a \$2.00 credit per month per ton of air conditioning cooling capacity.

PENALTY

If full payment is not received on the due date, a penalty is applied to the member's account on the next business day. The penalty is 5% of the current charges on the member's account. Penalties are not applied to Payment Contracts or Promissory Notes. Strike Safe and Roundup are not included in penalty calculations.

ROUNDUP AMT

Roundup Amount is the voluntary Operation Roundup® contribution. These funds are distributed by the DEMCO Foundation to assist the elderly, handicapped, and other needy individuals and families in our community. About 67% of DEMCO members participate in this program, and voluntarily agree to "round up" their monthly utility bill to the nearest dollar.

The contribution is calculated by first summing the Monthly Service Charge, Energy Charge, Demand Charge PCA, Light PCA, Light Charge, FF-CR Rider, FRP, Franchise Tax, and State Tax then rounding the total to the nearest dollar.

METER BASED SURGE PROTECTOR - STRIKE SAFE

This is a \$7.95 rental fee for the meter-based surge protection device installed on the electric meter of your home or shop. If the device ever fails to stop a power surge from entering your home through the meter, damaged electronics are warranted up to \$50,000.

STATE TAX – AS (ANCILLARY SERVICE)

This is a 5% tax applied to members who have a Meter-Based Surge Protector.
