

KNOWLEDGE *is power!*

Learn more about your bill.

1. The amount you **owe** and the date it is **due**.
2. The **name(s) authorized** on the account, and **account number**.
3. The **previous balance**, the date a payment was received, and the current charges due.
4. The **service address** and **meter number**.
5. This **number** correlates to your rate schedule in **DEMCO's rate book**.
6. The **meter reading dates** of this billing period.
7. The **meter reading** for this billing period.
8. The **kilowatt hour usage** for this billing period.
9. This bar graph shows your **energy usage trend** from month to month.
10. **Current Service Detail:**

- The **grid access charge** is a fixed monthly fee for each active meter connection to DEMCO's electric system. The amount varies by rate class and phase of service.
- The **delivery charge** is a usage-based charge for electricity delivered through DEMCO's electric system.

The first 1,000 kilowatt-hours are charged at 3 cents each.
Over 1,000 kilowatt-hours is charged at 4 cents each.

- The **wholesale power charge** is a shared expense among all co-op members. This charge is based on your rate class and kilowatt-hour usage.
- The **formula rate plan** is an annual rate adjustment to help align rates with the actual cost of service. It adjusts each July and appears on the bill as a charge or credit.

11. These bubbles show your **energy usage** for this month, last month, and this month last year; your average daily kWh usage and the daily cost; and the average daily high temperature.
12. **Convenient ways to pay your bill** by phone, online or using the MyDEMCO mobile app.
13. The **current charges due**, total amount due, and amount due if you miss your payment due date.
14. If using a **check to mail your payment**, please include this **payment slip**.



Visit us online at DEMCO.org
Phone: 1-844-MyDEMCO
(1-844-693-3626)

Member Name
JOHN DOE
JANE DOE
1234560

Account #
1234560

Billing Date: 07/01/2026
Current Bill Due Date: 07/22/2026

Previous Balance \$237.00
Payment Received 06/22/2026 -\$237.00
Balance Forward \$0.00
Current Charges Due 07/22/2026 \$177.12
Total Amount Due \$177.12

Total Amount Due \$177.12
Due Date 07/22/2026

Important Messages

Service Address: 123 OAK TREE LANE

Rate	Meter No.	Reading Dates From To	Type	Readings Previous	Readings Present	Multiplier	kWh Usage
1	900036062	06/01/26 06/30/26	Auto	27231	28481	1	1,250

Current Service Detail

Grid Access Charge	1,000 kWh @ 0.039850	\$39.85
Delivery Charge <=1,000 kWh	250 kWh @ 0.046350	\$11.59
Delivery Charge >1,000 kWh	1,250 kWh @ 0.08854	\$110.68
Wholesale Power Charge	1,250 kWh @ -0.00017	-\$0.21
FF-CR Rider	1,250 kWh @ -0.00103	-\$1.29
Formula Rate Plan		
Total Current Charges for this Account		\$177.12

Energy Usage Comparison

This Month: 1250 kWh 30 days
Last Month: 1250 kWh 29 days
This Month Last Year: 1250 kWh 30 days
Avg Daily Use: 42 kWh
Avg Daily Cost: \$5.90
Avg Daily High: 82°F

Account Number 1234560
Current Charges Due 07/22/2026 \$177.12
Total Amount Due \$177.12

DEMCO
A Touchstone Energy Cooperative

PO Box 15659
Baton Rouge, LA 70895

PAY YOUR BILL ANYTIME DAY OR NIGHT
ONLINE: Check or credit/debit card at DEMCO.org or download the mobile app.
PHONE: 1-844-MyDEMCO (1-844-693-3626)

VISA, MasterCard, Discover, American Express

DEMCO PAYMENT PROCESSING
PO BOX 95000
BATON ROUGE LA 70895-9000



CURRENT SERVICE DETAIL

Current service detail rates and terms are outlined in the DEMCO Rates and Terms of Service and in the Tariff filed with the Louisiana Public Service Commission.

GRID ACCESS CHARGE: A fixed monthly fee for each active meter connection to DEMCO's electric system. The amount varies by rate class and phase of service.

DELIVERY CHARGE: A usage-based charge for electricity delivered through DEMCO's electric system.

The first 1,000 kilowatt-hours are charged at 3 cents each.
Over 1,000 kilowatt-hours is charged at 4 cents each.

WHOLESALE POWER CHARGE: The wholesale power charge is a shared expense among all co-op members. This charge is based on your rate class and kilowatt-hour usage.

FF-CR RIDER - FRANCHISE FEE CREDIT ADJUSTMENT is a reduction in charges of \$0.00017 per kWh for each rate covered under this rider. Lighting rates shall be reduced by \$ 0.00017 per kWh of electricity, based on the kWh quantities assigned for power cost adjustment purposes.

FORMULA RATE PLAN (FRP): An annual rate adjustment to help align rates with the actual cost of service. It adjusts each July and appears on the bill as a charge or credit.

FRANCHISE TAX is a tax paid to the municipality where you are domiciled. The tax or cost varies by municipality. The franchise fee cost is shared, with 50% paid by DEMCO and 50% paid by the residents.

METER-BASED SURGE PROTECTOR is the rental fee of a residential meter-based surge protection device installed on the electric meter of your home or shop.

PENALTY is a 5% charge of the current charges due when full payment is not received on the due date. It is applied to the account on the next business day. Penalties are not applied to Payment Contracts or Promissory Notes.

MBSP and Roundup are not included in penalty calculations.

RLM CREDIT is paid to all residential members who agree to have a DEMCO load management device installed on their central air conditioning unit at \$5.00 per device per month.

ROUNDUP AMT is the voluntary Operation Roundup® contribution. These funds are distributed by the DEMCO Foundation to assist the elderly, handicapped, and other DEMCO members in need.

SLR RIDER (1 OR 2) is a charge assessed to members who receive street lighting service in their subdivision.

STATE TAX - AS (ANCILLARY SERVICE) is a state tax applied to members who have a meter-based surge protector.

YARD LIGHT CHARGE is assessed based on the yard light device type and wattage.

NET METERING ACCOUNTS

Net meter(s) installed prior to December 31, 2019

WHOLESALE POWER CREDIT is a credit for the wholesale power charge at full retail cost for any kilowatt hour(s) generated in excess at the time the net meter is read.

DELIVERY CREDIT is a credit for the delivery charge at full retail cost for any kilowatt hour(s) generated in excess at the time the net meter is read. Net Meter(s) Installed after January 1, 2020

AVOIDED ENERGY COST is the rate at which DEMCO purchases excess kilowatt hours produced from a net meter installed after 1/1/2019. The avoided energy cost is calculated by the wholesale energy supplier and provided to DEMCO annually.

BUSINESS & COMMERCIAL ACCOUNTS

CILM CREDIT is a commercial incentive load management credit available to all commercial members who agree to have DEMCO load management devices installed on their central air conditioning units. It is also available to any Large Power Member if DEMCO's Engineering staff and the Member both agree it is beneficial to both the Member and DEMCO. There will be a \$2.00 credit per ton of air-conditioning cooling capacity per month.

DEMAND CHARGE is a charge applicable only to large-load commercial accounts.

STATE TAX is a state tax assessed on commercial accounts.

