



# RATES & TERMS OF SERVICE



**DEMCO**

A Touchstone Energy  
Cooperative 



# DEMCO



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# OUR MISSION

*DEMCO's mission is to enhance the quality of life for our members, employees, and communities by safely providing reliable and competitively priced energy services.*

## DEMCO MEMBER SERVICE CENTERS

**OPEN:** Monday - Friday, 8am - 12pm & 1pm - 4:30pm Closed for lunch 12pm - 1pm  
*Drop box available at all district offices; payments transact on the next business day.*

**DEMCO  
HEADQUARTERS**  
16262 Wax Road  
Greenwell Springs, LA 70739

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### **DENHAM SPRINGS**

1810 S. Range Ave.  
Denham Springs, LA 70726

### **ST. FRANCISVILLE**

16843 US Highway 61  
St. Francisville, LA 70775

### **LIVINGSTON**

29444 Frost Road  
Livingston, LA 70754

### **GREENSBURG**

6823 LA Highway 10  
Greensburg, LA 70441

### **GALVEZ**

15095 Highway 931  
Gonzales, LA 70737

### **ZACHARY**

20110 Plank Road  
Zachary, LA 70791

**DEMCO.org**

**1-844-MyDEMCO**  
(1-844-693-3626)

#1 - Report Outage or Hazard

#2 - Billing & Payment Info

#3 - Start, Stop, Transfer Service/General Inquires

# STATEMENT OF NON-DISCRIMINATION



In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

**Persons with disabilities** who require alternative means of communication for program information (e.g., Braille, large print, audiotope, American Sign Language, etc.) should contact the responsible Agency or **USDA's TARGET Center at (202) 720-2600** (voice and TTY) or contact USDA through the **Federal Relay Service at (800) 877-8339**. Additionally, program information may be made available in languages other than English.

**To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at [http://www.ascr.usda.gov/complaint\\_filing\\_cust.html](http://www.ascr.usda.gov/complaint_filing_cust.html) and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992.** Submit your completed form or letter to USDA by:

## **1) MAIL:**

U.S. Department of Agriculture  
Office of the Assistant Secretary  
for Civil Rights  
1400 Independence Avenue, SW  
Washington, D.C. 20250-9410;

## **2) FAX:**

(202) 690-7442; or

## **3) EMAIL:**

[program.intake@usda.gov](mailto:program.intake@usda.gov)

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# **STANDARD TERMS AND CONDITIONS FOR ELECTRIC SERVICE**

## **GENERAL:**

The term “Cooperative” as used herein shall mean DEMCO, and its successors or assigns; the term “Member” shall mean each present or prospective user of electric service supplied by the Cooperative.

## **PURPOSE OF REGULATIONS:**

These Standard Terms and Conditions are provisions for all of the electric services furnished by the Cooperative and to the applicable provisions of the Cooperative’s electric service rates.

## **APPLICATION FOR SERVICE:**

An application for membership and for service is required from all Members. A separate application for service may be required for each point of delivery. The Cooperative may require a written application for service.

The Member shall be bound by the provisions of the Articles of Incorporation and Bylaws of the Cooperative and by such Rules and Regulations; as may, from time to time, be adopted by the Cooperative. A non-refundable service charge shall be paid on all service connects in the amounts shown on the Cooperative’s schedule of Charges and Deposits on file with the Louisiana Public Service Commission.

Applicants must furnish: their correct and complete name; mailing address; driver’s license number; social security number; place of employment; home phone number; previous address; spouse’s social security number and driver’s license number; exact location of premises where service is desired; manufacturer’s rating and amount of electric load required; number of motors by individual horsepower rating, and proposed starting equipment; general characteristics of machinery to be driven by motors; and date service is needed.

## **AVAILABILITY:**

Service is available in all areas served by the Cooperative where existing distribution lines of adequate capacity and suitable phase and voltage to furnish Member’s requirements are located adjacent to the premises to be served.

## **ACCESS TO MEMBER’S PREMISES:**

The Cooperative shall have access to the Member’s premises at all reasonable times, and free of all tolls or other charges, for the purpose of installing, reading, testing, repairing, improving or removing its meters or other facilities, and for all other purposes required by the Cooperative to render proper service to the Member and to its other Members. Should the Cooperative be prevented from routinely reading an electric meter because of a locked gate or other reasons related to a Member’s premise, the Cooperative shall, at the Member’s expense, have the right to relocate the electric meter to a readily accessible location or to install special metering equipment to allow reading of the meter.

## **EXTENSION OR ADDITION OF FACILITIES:**

Extension of Facilities means the addition, removal, alteration, or relocation of facilities providing electric power and energy, irrespective of whether any electric power and energy is actually used. The Cooperative shall use reasonable diligence in the installation and maintenance of its facilities so as to provide all of the Cooperative line extension or addition of facilities policies set forth below in 1, 2 and 3 are subject to change from time to time by action or direction of DEMCO and/or the LPSC (Louisiana Public Service Commission).

**EXTENSION OR RELOCATION OF ELECTRIC FACILITIES TO INDIVIDUAL RESIDENTIAL MEMBERS.**

The Cooperative will provide an allowance of up to \$2,200.00 to extend overhead facilities to provide new service to Residential Members. A non-refundable contribution in aid of construction will be required from the Residential Member for all costs in excess of \$2,200.00. This allowance shall only apply once per location.

The Cooperative will provide an allowance equal to the cost of an equivalent overhead service up to \$2,200.00 to extend underground facilities to provide new service to Residential Members not living within a subdivision. A non-refundable contribution in aid of construction will be required from the Residential Member for all costs in excess of the equivalent overhead service cost up to \$2,200.00. This allowance shall only apply once per location.

The Cooperative will provide an allowance of up to \$400.00 to extend underground service to a Member Residence within a subdivision. A non-refundable contribution in aid of construction will be required from the Residential Member for all costs in excess of \$400.00. This allowance shall only apply once per location.

There is an additional \$300.00 charge for Members requiring an expedited facility extension.

When the Cooperative is requested to move existing Cooperative owned facilities, the Member will be required to pay the costs of relocation or alteration including, but not limited to, the cost of removal, improvement, engineering, materials, labor, and right-of-way clearing and expenses related thereto unless otherwise determined by DEMCO's CEO/General Manager or his/her designee.

An extension of electrical facilities shall include new construction as well as improvements, expansions, modifications, removals, or upgrades of existing electrical

facilities. All costs associated with the line extension or relocation of electrical facilities including, but not limited to, the cost of removal, improvement, engineering, materials, labor and right-of-way clearing and expenses related thereto shall be considered under the provisions of this policy.

No extension of DEMCO's electrical facilities will be undertaken unless such extension is economically justified, or unless otherwise authorized by DEMCO's Board or DEMCO's CEO/General Manager.

All facility extensions, relocations, improvements, and removals shall adhere to the Cooperative's Construction and Engineering Practices and methods.

**EXTENSION OR RELOCATION OF ELECTRICAL FACILITIES TO NEW OR EXPANDED RESIDENTIAL SUBDIVISION DEVELOPMENTS.**

DEMCO shall handle residential subdivision developments according to the board resolution approved at the special board meeting held on January 20, 2015 which states, "...to adopt and implement a policy to incorporate the Louisiana Public Service Commission (LPSC) directive to charge subdivision developers for underground construction at a rate equivalent to overhead construction plus \$5.00 per front foot, and that data be assembled on an annual basis to request an adjustment at the earliest opportunity from the LPSC of the \$5.00 per front foot charge should the data support such a request. In accordance with the LPSC General Order dated June 28, 2001, the \$5.00 per front foot figure shall apply only to residential subdivisions containing no less than 14 lots with lot front footage not to exceed 200 feet, using electrical systems of 120/240 volts. In all other situations (i.e. smaller subdivisions, commercial or industrial systems, etc.) the formula set forth in the October 20, 1967 General Order shall be used to make the calculations."

When the Cooperative is requested to extend electrical facilities and/or move existing power lines, the subdivision developer will be required to pay the costs of line extensions, relocation, or alteration including, but not limited to, the cost of right-of-way clearing and expenses related thereto unless otherwise determined by DEMCO's CEO/General Manager or his/her designee. Generally, the cost will be determined on the basis of benefits received from the relocation. All moves are dependent upon finding a satisfactory location for the relocated line.

For subdivision calculations resulting in a contribution in aid of less than the LPSC formula, the LPSC formula will be utilized.

An extension of electrical facilities shall include new construction as well as improvements, expansions, modifications, or upgrades of existing electrical facilities. No extension of DEMCO's electrical facilities will be undertaken unless such extension is economically justified, or unless otherwise authorized by DEMCO's Board or DEMCO's CEO/General Manager.

#### **EXTENSION OR RELOCATION OF ELECTRICAL FACILITIES FOR COMMERCIAL, INDUSTRIAL, AND OTHER BUSINESS DEVELOPMENTS.**

A determination of whether a line extension and/or contract is economically justified shall be based upon the following criteria:

- 1) an estimate of annual margins reasonably expected from the sale of electricity for this load, based upon historical trends or any other available data;
- 2) an estimate of annual revenue from this load, based upon annual sales figures as determined above;
- 3) a cost estimate of extending electrical facilities to serve this load; and,
- 4) an estimated time period within which DEMCO reasonably expects to recover its investment in electrical facilities to serve the load.

If after all criteria above are considered, it is determined that the revenue expected to be generated from the sale of electricity will be insufficient to achieve a reasonable margin based upon a TIER level of at least 1.35 after three years of operation, DEMCO shall require a contribution in aid of construction in an amount which, when combined with the projected revenue derived from electricity sales to this load, will be sufficient to generate a reasonable margin based upon achieving a TIER level of 1.35 after three years of operation.

If the revenue generated from the sale of electricity together with any contribution in aid of construction is projected to be sufficient, and generates a reasonable margin based upon achieving a TIER level of at least 1.35 after three years of operation, the proposed extension of electrical facilities shall be deemed economically justified.

If projected margins from proposed loads do not meet the criteria above, express written consent of DEMCO's Board or DEMCO's CEO/General Manager is required to extend or provide service.

When the Cooperative is requested to extend electrical facilities and/or move existing power lines, the Member will be required to pay the costs of line extensions, relocation, or alteration including, but not limited to, the cost of right-of-way clearing and expenses related thereto unless otherwise determined by DEMCO's CEO/General Manager or his/her designee. Generally, the cost will be determined on the basis of benefits received from the relocation. All moves are dependent upon finding a satisfactory location for the relocated line.

An extension of electrical facilities shall include new construction as well as improvements, expansions, modifications or upgrades of existing electrical facilities. No extension of DEMCO's electrical facilities will be undertaken unless such extension is economically justified, or unless otherwise authorized by DEMCO's Board or DEMCO's CEO/General Manager.

**TEMPORARY SERVICE:**

Temporary service shall be provided in accordance with the applicable provisions of the Cooperative, provided the Member meets the minimum requirements of the Cooperative for temporary meter poles, as specified by the Cooperative. Overhead temporary service in all underground subdivisions will be extended at the Cooperative's cost to a maximum of twenty-five feet. A non-refundable Member Connect Fee will be required as indicated in the Schedule of Charges and Deposits on file with the LPSC.

**ADVANCE NOTICE FOR SERVICE:**

Any person (Member) desiring reconnection of service where services exist must give the Cooperative at least three working days advance notice. In the event construction is required to provide service, a minimum of five to ten working days advance notice is required, provided there is no difficulty in securing right-of-way easements, and all conditions necessary to provide service are met.

**RIGHT-OF-WAY FRANCHISES:**

The Cooperative's obligation to furnish service is contingent upon its ability to secure and retain all the necessary franchises, rights-of-way, permits, etc., which are required for the installation of electric facilities necessary to provide the electric power needs of the Member. The Member shall not construct, or permit the construction of ANY FACILITIES WITHIN THE RIGHT-OF-WAY (ROW), or beneath the Cooperative's power lines.

**POINT OF DELIVERY OF SERVICE:**

Unless otherwise specified in the Agreement for Service, the point of delivery of residential electric service shall generally be on the outside wall of the Member's building at a point nearest the lines of the Cooperative. However, circumstances may dictate that the point of delivery be a point other than the meter, in which case, the point of delivery shall be the point at which the facilities of the Member meet the facilities of the Cooperative.

The Cooperative's rate schedules contemplate that all connections between the Cooperative's line and the point of delivery will be by the shortest and most direct route where possible, desirable and/or feasible, in the sole discretion of the Cooperative. In subdivisions where electric service is underground, all permanent service will be underground.

For commercial electric service, the point of delivery shall generally be the meter. The meter may, at the sole discretion of DEMCO, be located on the Member's building or on the Cooperative's transformer. However, circumstances may dictate that the point of delivery be a point other than the meter, in which case, the point of delivery shall be the point at which the facilities of the Member meet the facilities of the Cooperative. The Cooperative's rate schedules contemplate that all connections between the Cooperative's line and the point of delivery will be by the shortest and most direct route where possible, desirable, and/or feasible, at the sole discretion of the Cooperative.

The Member shall have the responsibility for the ownership, operation, and maintenance of all wiring and equipment beyond the point of delivery, with the exception of the metering equipment, which shall be owned, operated, and maintained by the Cooperative.

The Member shall have the responsibility of furnishing, installing, and maintaining the wiring and conduit (36" below grade) from the point of delivery to a point 24" beyond any surface obstruction (present or planned). This includes patios, driveways, sidewalks, etc. The Cooperative may, at its option, furnish and/or install the wiring and conduit from the point of delivery to the Member's building. Except as may be otherwise provided herein, or in any tariff filed with the LPSC, or in any contract for the provision of electric service, the Cooperative shall invoice the Member for the cost incurred in connection with furnishing and/or installing the wiring and conduit

described above. The Cooperative may, at its option, include the cost of such service on the Member's monthly electric bill.

Nothing in this provision shall prohibit the Cooperative from installing and removing metering equipment located in the meter base owned by the Member.

**CONNECTIONS TO COOPERATIVE LINES:**

All connections to the lines or facilities of the Cooperative shall be made by the Cooperative's authorized personnel and/or contractors.

**PERMITS AND INSPECTIONS:**

All services that are newly wired must meet state and local codes and must meet minimum requirements of the National Electric Code (N.E.C). There will be no service given to any residence or establishment that is not wired in keeping with this policy.

All facilities, including lines, wiring, apparatus and service risers, attached to buildings, temporary meter poles and individual underground services beyond the point of delivery shall be furnished, installed, owned, and maintained by the Member. Such facilities shall be installed and maintained in a safe and efficient manner and in accordance with good practices and all lawful regulations. The Cooperative, however, does not assume the responsibility of inspecting the Member's facilities.

Where municipal or other governmental regulations require an inspection certificate or permit approving the Member's installation, such certificate or permit shall be obtained by the Member before service is made available.

**RATE AND USE OF SERVICE:**

Members shall pay monthly for all service furnished in accordance with the applicable rate schedule. The term monthly as used herein and in the Cooperative's rate schedule shall designate the period between any two consecutive readings of the Cooperative's meters at approximately thirty-day intervals.

Bills will be rendered monthly and are due upon receipt. Bills not paid within twenty days of the billing date will be assessed a penalty charge as indicated on the Cooperative's schedule of charges and deposits on file with the Louisiana Public Service Commission. (LPSC General Order 02/20/73 and 07/12/76)

A service charge will be charged if a representative of DEMCO has to go to the service location to collect or attempt to collect a delinquent account. A service charge will be required before service is reconnected during regular working hours, after having been disconnected for non-payment of the past due balance. A higher service charge will be assessed for services reconnected after regular office hours. All charges will be in accordance with the Schedule of Charges and Deposits on file with the Louisiana Public Service Commission.

A charge will be made for processing each check returned by the financial institution for insufficient funds (NSF), or other reasons.

The Member will be notified by letter and given five days to pay for the NSF check, either by cash, cashier's check or money order, to avoid having service disconnected.

The Member shall not use the service furnished in any manner that interferes with the supply of proper service to the Cooperative's other Members. All service furnished is for the exclusive use of the Member and shall not be resold or shared with others without the Cooperative's written consent. If service is shared, the Member will be put on commercial rates.

**RATE SCHEDULES:**

The Rate Schedule applicable to the Member's service will be the Cooperative's Schedule in effect for like conditions of service to the class of service furnished the Member. If the Cooperative should apply for an increase or decrease in the rate applicable to the class of service furnished to the Member, and the Cooperative's

requested change is approved by the regulatory body having jurisdiction thereof, the increased or decreased rate shall be applicable to the bills rendered after the effective date of such rate change.

When more than one of the Cooperative's Rate Schedules are applicable to the Member's service the Cooperative will once a year, in accordance with the Commission's General Order, dated November 2, 1987, as amended September 5, 1997, provide the Member an opportunity to select among applicable Rate Schedules. Such assistance and advice will be based upon the Member's representations as to use of service and the Cooperative shall not be responsible for any difference that may later arise because of the provisions or effect of any rate schedule so selected. Any alternate schedule, once selected by the Member, shall remain in effect for at least one year unless:

- 1) the schedule is lawfully modified;
- 2) if Permanent change in the Member's load or condition of service renders the schedule inapplicable; or
- 3) any contract with the Cooperative is terminated in accordance with the provisions of the contract. This analysis allows a Member to choose among the rates available to other Members in their class of service, but does not allow a Member to choose inapplicable rate schedules available to other classes of service.

**METERING:**

All meters necessary to properly measure the electricity furnished shall be installed, owned and maintained by the Cooperative. The meter pan shall be purchased, installed and maintained by the Member.

When current and/or potential transformers are required for metering, the Cooperative shall furnish the current and/or potential transformer, meter pan, along with the "CT can," and it shall be installed and maintained by the Member according to Cooperative specifications.

The Member shall furnish a suitable space for, and shall take all reasonable precautions to prevent others from injuring or tampering with any of the Cooperative's equipment located on the Member's premises.

The Cooperative, at its expense, shall test its meters at such intervals as may be required by good operating practice and all lawful regulations. However, when the Member requests a test at any time and the meter is found to be accurate within two percent, a meter test charge must be paid in accordance with the Schedule of Charges and Deposits on file with the Louisiana Public Service Commission.

**ADJUSTMENT OF BILLS:**

Whenever a meter is tested and found to be inaccurate by more than two percent, the Cooperative shall adjust past bills for service to compensate for such inaccuracy. Adjustments shall cover the period of inaccurate registration if the length of such period can be determined. Otherwise adjustments shall cover an estimated period as may be mutually agreeable to the Member and to the Cooperative; however, in no event shall an adjustment cover an estimated period of more than six months.

In the event of errors in a Member's bill, adjustments found in favor of the Member, a refund, in principle only, for the period of time such errors are substantiated will be made to the Member. In accordance with the Commission's General Order (re: Computer Glitches and Billing errors dated April 21, 1993 — Amending General Order of July 11, 1975), errors in favor of the Cooperative shall be collectible for a maximum period of six months. This provision does not limit the Cooperative's rights to compensation in the event of fraud or theft for any period of time.

**MEMBER'S INSTALLATION:**

All services, which are newly wired, must meet state and local codes and must meet minimum requirements of the National Electric Code (N.E.C). There will be no service given to any residence or establishment that is not wired in keeping with this policy.

No Member-owned equipment (including lights, meter loops, etc.) shall be installed or allowed on DEMCO facilities.

It shall be the responsibility of the Member to provide thermal cutoff protection (reset manually type) on all single-phase motors and compressors being served from a three-phase transformer.

It shall be the responsibility of the Member to provide adequate over-current protection in each phase and to provide protection against the loss of a single-phase on all motor installations.

It shall be the responsibility of the Member to consult with the Cooperative before installing any motor over twenty horsepower or any motor over 480 Volts. The Cooperative will determine the necessary requirements such as but not limited to "soft starting" that may be required.

**LIABILITY:**

The Member shall be solely responsible for the use and disposition of electricity on the Member's side of the point of delivery. The Member shall protect and hold the Cooperative harmless and indemnified from injury or damage to persons or property occasioned by the presence, absence, use and disposition of such electricity on the Member's side of the point of delivery, except where injury or damage results from the sole negligence of the Cooperative.

The Cooperative shall not be responsible for injury to the Member or the Member's employees in tampering with or attempting to repair or maintain any of the Cooperative's facilities on the Cooperative's side of the point of delivery.

**INTERRUPTIONS AND CURTAILMENTS:**

The Cooperative shall use reasonable diligence in the installation and maintenance of its facilities so as to provide safe, adequate and uninterrupted service. However, the Cooperative shall not be liable to the Member, nor shall the Member be liable to the Cooperative, by reason of the failure of the Cooperative to deliver, or the Member to receive, electricity as a result of injunction, fire, riot, strike, explosion, flood, accident, breakdown, acts of God, or the public enemy, or other acts or conditions beyond the reasonable control of the party affected.

Generally, the line maintenance and repair work done by the Cooperative is performed while the lines are energized; however, there are times when the power must be turned off because of work on the lines. Such work shall be done, if possible, at a time that will cause the least inconvenience to the Members.

**PRORATION OF BILLING TO CONTRACT MEMBERS:**

A Member receiving service under a contract must pay the minimum bill as indicated in the contract for length of contract. A residential Member shall be liable for a minimum bill of twenty-five dollars. The inability of a Member regardless of the cause, to take service made available by the Cooperative, shall not relieve the Member from his obligation to continue to pay in accordance with the applicable rate schedules, as provided in the contract with such Member.

**DEFAULT AND SUSPENSION OF SERVICE:**

The Cooperative may suspend service at any time that the Member fails to comply with the Standard Terms and Conditions for electric service or the provisions of any contract between the Member and the Cooperative. A five-day advance written notice will be issued prior to the suspension of service for non-payment, a minimum

of twenty days following the billing date, except in cases of emergency, theft or fraud.

The Cooperative may suspend service, with or without notice to a Member who shares service with or secures service for another Member whose service has been disconnected for nonpayment.

When service is suspended for nonpayment of bills, it will not be restored until the Member pays all charges and required deposits.

When service is suspended for any other cause, it will not be restored until the cause of the suspension has been removed or remedied. The Cooperative shall not be liable for damages occasioned by the suspension of service when such suspension is affected in accordance with these provisions.

#### **MODIFICATIONS:**

No agent of the Cooperative has the power to amend, modify, alter or waive any of these Standard Terms and Conditions, or to bind the Cooperative by making any promises or representations that conflict with the provisions of these Standard Terms and Conditions.

Whenever there is a conflict between the provisions of any of the requirements herein and the specific provisions of any rate schedule, the provisions of the rate schedule shall govern.

#### **MEMBER DEPOSITS:**

##### **APPLICATION:**

The Cooperative may, at any time, require the Member to make and maintain a cash deposit as security for payment of bills for service. This deposit shall not relieve the Member from complying with the Cooperative's rules for prompt payment of bills.

##### **AMOUNT OF DEPOSIT:**

The amount of deposits will be determined by the Cooperative but shall not exceed an

amount equal to the estimated charges for services billed by the Cooperative to the Member prior to the date of disconnection. The estimated charges (deposit) shall be based on a maximum of 75 days of service. Payment of deposit may be required before service is connected. Credit checks are performed on all applications by a third-party vendor.

#### **NEW OR ADDITIONAL DEPOSITS:**

The Cooperative may require, upon written notice of not less than 15 days, a new deposit, where previously waived or returned, or an additional deposit, in order to secure payment of bills for service. The total amount of the required deposit shall not exceed the amount specified in section II above. New or additional deposits shall not be requested without cause and only when the Cooperative has a good reason to believe payment by a Member is in jeopardy and/or Member's usage is above normal for their Member class. In addition, a new or additional deposit may be required if Member's account is delinquent for two consecutive months. New or additional deposits required under this part, except non-pay disconnects, shall be paid within 48 hours of notice or the Cooperative may discontinue service. If Member was disconnected for non-payment, payment of new or additional deposits may be required prior to re-connection of service.

#### **REFUND OF DEPOSITS:**

Deposits will be refunded to the Member upon final discontinuance of service and after all indebtedness of the Member to the Cooperative has been paid.

#### **INTEREST ON DEPOSITS:**

The Cooperative will pay interest on deposits at the rate specified in the Cooperative's Schedule of Charges and Deposits on file with the Louisiana Public Service Commission. The deposit interest

shall be simple interest and payment made annually by credit on current bill. No interest on deposit shall be paid until and unless the deposit and the Member's electric service has been in existence for six continuous months. After this six-month period, the Member shall be entitled to interest from the date the deposit was received by the Cooperative.

**RECORD OF DEPOSITS:**

The Cooperative shall keep records to show:

- a. The name of each Member with deposits on hand or making deposits;
- b. The premises occupied by the Member when the deposit is made;
- c. The date and amount of deposit; and
- d. Each transaction concerning the deposit such as interest credited or similar transaction.

**REFUND OF DEPOSITS WHEN SERVICE IS DISCONTINUED:**

Upon termination of service, the deposit and accrued interest may be credited against the final account balance, if any, and shall be returned to the Member but in no event later than ninety days after service is discontinued.

**LEVELIZED BILLING PROGRAM**

**APPLICATION:**

This program is designed to bill an amount approximately equal to an annual monthly average. This avoids the seasonal variations in the electric bill. It does not reduce the total annual billing, but will avoid the monthly variations and help the Member fit the electric bill in their monthly budget. Enrollment is available at the Member's option and all provisions within the governing rate apply.

**AVAILABILITY:**

The Levelized Billing Program is applicable to residential electric service furnished under

DEMCO's residential rate schedules. Service under this program is subject to DEMCO's Standard Terms and Conditions for Electric Service. All other provisions apply; Member enrollment in the program is optional.

**TERM:**

The Member chooses the beginning month, which will coincide with the Member's established billing cycle, and will continue unless DEMCO receives notification from the Member or the Member is removed for cause.

**CONDITIONS:**

- A. Applicant must be a Member for at least one year at their current address.
- B. The current bill must be paid with a zero balance on the account.
- C. The Member will be removed from the program if the Member does not make timely payments in accordance with DEMCO's Standard Terms and Conditions for Electric Service.
- D. Should the Member terminate service, elect to be removed, or be removed for cause; the account balance will be due and payable on the next due date following date of termination. If the account has a credit, a credit will be carried forward to the next billing cycle.

**ENERGY EMERGENCY DEFERRED BILLING PROGRAM**

**APPLICATION:**

A program to provide an eligible Member with a mechanism through which to defer utility payments in the event of a Louisiana Public Service Commission declared Energy Emergency pursuant to Louisiana Revised Statutes, Title 45, Chapter 9, Part V-A.

**PERSONS WHO QUALIFY:**

The Energy Emergency Deferred Billing Program (the "Program") shall be offered

and made available to all Members receiving residential electric service from DEMCO and to governmental entities meeting any one of the Program requirements.

**PROGRAM CRITERIA:**

To qualify for the Program, residential Member and governmental entities must meet any one of the following requirements:

- a. Have an annual income that does not exceed one hundred and fifty (150) percent of the poverty level as established by the Federal Government and who are sixty-five (65) years of age or older;
- b. Receive any one of the following:
  - Food stamps
  - Temporary Assistance for Needy Families (TANF)
- c. Have an income consisting solely of Social Security payments;
- d. Be a person certified by a physician as requiring life-sustaining, electrically operated equipment, or life-sustaining medical treatment that requires electricity; or
- e. Be a Governmental Entity determined by the Commission as being a vital governmental entity that provides services, the absence of which could result in imminent peril to the public health, safety and welfare.

**APPLICATION FOR INCLUSION IN PROGRAM:**

A residential Member or Governmental Entity must pre-qualify and enroll in the Energy Emergency Deferred Billing Program by providing DEMCO a completed application for inclusion in the Program, certified by a Certifying Agency. The Certifying Agency must find that the residential Member or Governmental Entity meets the requirements for inclusion in this Program. In the application, the residential Member or Governmental Entity shall notify

DEMCO of the period of time, not to exceed twelve months, over which the qualifying residential Member or Governmental Entity desires to have any deferred payments spread (“Deferral Period”). The application will identify an expiration date of no less than one year from the date of application. For the purposes of this Program, any such residential Member or Governmental Entity shall be a “Qualified Member.” The application for Energy Emergency Deferred Billing Program must be completed, certified by an appropriate agency, and on file with DEMCO prior to any LPSC declared energy emergency.

In the event the Louisiana Public Service Commission should declare an Energy Emergency, the net amount of a Qualified Member’s bill during the period of time over which such Energy Emergency exists (the “Period of Energy Emergency”), in excess of the Qualified Member’s bill for the same period in the prior year (the “Deferred Amount”), shall be deferred and payable in equal monthly payments over the number of months, not to exceed 12 months, in the Deferred Period and shall be represented by the following formula:

$$\text{EXAMPLE } X = Y - Z$$

X = Deferred Amount

Y = Estimated total of all Net Monthly Bills for the Period of Energy Emergency

Z = Total of all Net Monthly Bills for the same period in the prior year (“Prior Period Net Monthly Bills”)

The net amount due from a Qualified Member in the month following the conclusion of a Period of Energy Emergency shall be the current month’s net monthly bill, plus that portion of the Deferred Amount due based on the number of months in the Deferred Period. The unpaid portion of the Deferred Amount, calculated based on the number of months in the Deferred Period, shall be added to the net monthly bill in subsequent months until such time

as the entire Deferred Amount is paid in full. Where it is impossible or impractical to determine the Prior Period Net Monthly Bills, DEMCO shall estimate the amount for the Prior Period Net Monthly Bills based on appropriate factors including available historical consumption of electricity by the Qualified Member.

DEMCO shall offer this Program to a Qualified Member so long as such Qualified Member makes the payments required hereunder, when the same shall become due and payable. Nothing herein shall preclude DEMCO from assessing delinquent charges or implementing delinquent payment procedures, pursuant to the provisions of DEMCO's terms and conditions for service and the General Orders of the Louisiana Public Service Commission in the event required payments are not made when required.

**WITHDRAWAL:**

A residential Member or Governmental Entity may terminate participation in the Program or be terminated from qualifying for this Program upon written notification to DEMCO by either the Qualifying Member or a Certifying Agency that the residential Member or Governmental Entity either no longer desires to participate in the Program or no longer meets the requirements for participation in the Program. Participation in the program must be renewed annually. Upon such termination, either voluntarily or by a defined expiration date, any unpaid Deferred Amount shall become immediately due and payable.

In the case of a Member who deliberately falsifies that they meet the Application Requirements, they shall also be subject to the payment of penalties, interest, and other charges and subject to disconnection.

**INELIGIBILITY:**

Ineligible Member – A Member is ineligible if the Member's excess amount to be deferred is already covered by DEMCO's Levelized

Billing Program or an extended payment agreement.

**DEFINITIONS:**

- a. Certifying Agency – an agency authorized to certify that residential Member and Governmental Entities meet the qualifications for participation in this Program.
- b. Energy Emergency – a declaration by the Louisiana Public Service Commission through official action based upon the predetermined criteria that conditions exist which warrants the activation of this Program.
- c. Period of Energy Emergency – the number of months included in the Commission declared Energy Emergency.

# DEMCO RATE SCHEDULES

## MEMBER CLASSIFICATION AND RATES

### A. RESIDENTIAL SERVICE – RATE R

(Bill Codes 1, 11)

#### **APPLICABILITY:**

This rate is applicable under the Standard Terms and Conditions for Electric Service for all domestic purposes in single-family residences or individual apartments. This rate is not applicable to non-residential loads.

#### **TYPE OF SERVICE:**

(Residential) Service shall be single-phase except that three-phase service may be rendered hereunder at the Cooperative's option where such service is available. Where three-phase service is rendered, an additional charge of \$8.30 will be added to the Grid Access Charge (Bill Code 11).

#### **MONTHLY RATE:**

**Grid Access Charge:** \$16.50 per month

#### **Delivery Charge:**

First 1,000 kWh \$0.03985 per kWh

All Additional kWh \$0.04635 per kWh

#### **MINIMUM CHARGE:**

The minimum monthly charge will be the highest of the Grid Access Charge of \$16.50 (\$24.80 for three-phase service), or the charge specified in a contract for service.

**TAX ADJUSTMENT CHARGE:** The monthly bill will be adjusted for any new or increased taxes on revenues, load and/or energy, or which otherwise can be directly allocated to the service hereunder.

#### **APPLICABLE RIDERS:**

WPC	Wholesale Power Charge Clause
FRP	Formula Rate Plan
FF-CR	Franchise Fee Credit Adjustment
FF-CH	Franchise Fee Charge
RLM	Residential Load Management
SLR	Street Light Rider

#### **PAYMENT SCHEDULE:**

Refer to Standard Terms and Conditions, Item M. Rate and Use of Service.

### B. SMALL GENERAL SERVICE – RATE SGS

(Bill Codes 3, 93)

#### **APPLICABILITY:**

This rate is available to commercial, small industrial, public facilities, multiple family residences, public EV charging stations, and mining less than 40 kVA subject to the Standard Terms and Conditions for Electric Service of the Cooperative. This rate will also apply to temporary services, both residential and commercial.

Members having their home on the same premises with their business establishments may include service to both on the same meter, in which case all service will be billed under this Schedule, using the rate set out below. If the Member prefers, they may make provisions for two meters with their residential

usage billed under the appropriate residential schedule and their usage for business purposes billed under this schedule and rate.

#### **TYPE OF SERVICE:**

Service will be rendered at the Cooperative's standard phase and voltage available at point of service. Where three-phase service is rendered, an additional monthly charge of \$8.30 will be added to the Grid Access Charge (Bill Code 93).

#### **MONTHLY RATE:**

**Grid Access Charge:** \$35.00 per month

**Delivery Charge:** \$0.04022 per kWh

**MINIMUM CHARGE:**

The minimum charge will be the Grid Access Charge of \$35.00 (\$43.30 for three-phase service).

**TAX ADJUSTMENT CHARGE:**

The monthly bill will be adjusted for any new or increased taxes on revenues, load and/ or energy, or which otherwise can be directly allocated to the service hereunder.

**APPLICABLE RIDERS:**

WPC	Wholesale Power Charge Clause
FRP	Formula Rate Plan
FF-CR	Franchise Fee Credit Adjustment
FF-CH	Franchise Fee Charge
CILM	Commercial Load Management

**PAYMENT SCHEDULE:** Refer to Standard Terms and Conditions, Item M. Rate and Use of Service.

**C. MEDIUM GENERAL SERVICE - RATE MGS**

(Bill Code 4)

**APPLICABILITY:**

This rate is applicable to Commercial Members under the Standard Terms and Conditions for Electric Service for power and general lighting with a metered demand equal to or greater than 40 kVA, but less than 1,000 kVA, in at least 4 of the preceding 12 months.

**TYPE OF SERVICE:**

Service will be rendered at the Cooperative's standard phase and voltage at point of service.

**MONTHLY RATE:**

Demand Charge: \$8.00 per kVA of Billing Demand

Grid Access Charge: \$75.00 per month

Delivery Charge: \$0.01339 per kWh

**DETERMINATION OF BILLING DEMAND:**

The kVA demand required during any fifteen (15) minute period of maximum use during the billing months of June, July, August and September. For all other months, Billing Demand is the larger of any fifteen (15) minute period of maximum use during the current month, or 80 percent of the average of the most recent June, July, August and September Billing Demand.

**MINIMUM CHARGE:**

The minimum charge will be the Grid Access Charge of \$75.00 plus the minimum Demand Charge as determined below. The minimum Demand Charge shall be the largest of the following:

1. \$8.00 per kVA of measured demand in the current month, but not less than 80 percent of the average of the most recent June, July, August and September billing demands.
2. 40 kVA times \$8.00 per kVA (\$320).

**TAX ADJUSTMENT CHARGE:**

The monthly bill will be adjusted for any new or increased taxes on revenues, load and/ or energy, or which can otherwise be directly allocated to service hereunder.

**APPLICABLE RIDERS:**

WPC	Wholesale Power Charge Clause
FRP	Formula Rate Plan
FF-CR	Franchise Fee Credit Adjustment
FF-CH	Franchise Fee Charge
CILM	Commercial Load Management

**PAYMENT SCHEDULE:**

Refer to Standard Terms and Conditions, Item M. Rate and Use of Service.

**D. LARGE GENERAL SERVICE - RATE LGS**

(Bill Code 5)

**APPLICABILITY:**

This rate is applicable to Commercial Members under the Standard Terms and Conditions for Electric Service to be used for power and general lighting with metered demand equal to or greater than 1,000 kVA in at least 4 of the

preceding 12 months.

**TYPE OF SERVICE:**

Service will be rendered at the Cooperative's standard phase and voltage at point of service.

**MONTHLY RATE:**

**Demand Charge:** \$9.75 per kVA of Billing Demand

**Grid Access Charge:** \$95.00 per month

**Delivery Charge:** \$0.00758 per kWh

**DETERMINATION OF BILLING DEMAND:**

The kVA demand required during any fifteen (15) minute period of maximum use during the billing months of June, July, August and September. For all other months, Billing Demand is the larger of any fifteen (15) minute period of maximum use during the current month, or 80 percent of the average of the most recent June, July, August and September Billing Demand.

**MINIMUM CHARGE:**

The minimum charge will be the Grid Access Charge of \$95.00 plus the minimum Demand Charge as determined below. The minimum Demand Charge shall be the largest of the following:

1. \$9.75 per kVA of measured demand in the current month, but not less than 80 percent of the average of the most recent June, July, August and September billing demands.
2. 1,000 kVA times \$9.75 per kVA (\$9,750).

**TAX ADJUSTMENT CHARGE:**

The monthly bill will be adjusted for any new or increased taxes on revenues, load and/or energy, or which can otherwise be directly allocated to service hereunder.

**APPLICABLE RIDERS:**

WPC	Wholesale Power Charge Clause
FRP	Formula Rate Plan
FF-CR	Franchise Fee Credit Adjustment
FF-CH	Franchise Fee Charge
CILM	Commercial Load Management

**PAYMENT SCHEDULE:**

Refer to Standard Terms and Conditions, Item M. Rate and Use of Service.

## E. COMMERCIAL TIME OF USE SERVICE – RATE CTOU (Bill Codes 51)

**APPLICABILITY:**

This rate is applicable to non-residential Members under the Standard Terms and Conditions for Electric Service to be used for power and general lighting.

**TYPE OF SERVICE:**

Service will be rendered at the Cooperative's standard phase and voltage at the point of service.

**MONTHLY RATE:**

**Demand Charge:** \$8.95 per kVA of On-Peak Billing Demand

**Grid Access Charge:** \$75.00 per month

**Delivery Charge:**

Summer On-Peak \$0.02257 per kWh

Summer Off-Peak \$0.00752 per kWh

Winter On-Peak \$0.02257 per kWh

Winter Off-Peak \$0.00752 per kWh

**SUMMER AND WINTER SEASONS:**

For determination of Seasonal periods, the six (6) summer months shall be defined as the six (6) monthly billing periods of May through October. The six (6) winter months shall be defined as the six (6) monthly billing periods of November through April. Member bills for meter reading periods including one or more days in both seasons will reflect the number of days in each season.

**PRICING PERIODS:**

The hours for each seasonal pricing period are as follows:

Summer On Peak: 1:00 pm – 8:00 pm

Summer Off-Peak: all other hours

Winter On-Peak: 6:00 am – 10:00 am and

6:00 pm – 9:00 pm

Winter Off-Peak: all other hours

**DETERMINATION OF BILLING DEMAND:**

The kVA demand required during any fifteen (15) minute period of maximum use during the on-peak period of the current billing period.

**MINIMUM CHARGE:**

The minimum charge will be the Grid Access Charge of \$75.00 plus 40 kVA times \$8.95 per kVA (\$358), for a total minimum charge hereunder of \$433.

**TAX ADJUSTMENT CHARGE:**

The monthly bill will be adjusted for any new or increased taxes on revenues, load and/or energy, or which can otherwise be directly allocated to service hereunder.

**APPLICABLE RIDERS:**

WPC	Wholesale Power Charge Clause
FRP	Formula Rate Plan
FF-CR	Franchise Fee Credit Adjustment
FF-CH	Franchise Fee Charge

**PAYMENT SCHEDULE:**

Refer to Standard Terms and Conditions, Item M. Rate and Use of Service.

## F. INDUSTRIAL SERVICE HIGH LOAD FACTOR - SCHEDULE ISHLF (Bill Code 52)

**APPLICABILITY:** This rate is applicable to Members under the Standard Terms and Conditions for Electric Service with not less than 5,000 kVA of capacity and a 70% load factor to be used for power and general lighting. Service under this schedule is strictly at the Cooperative's or Power Supplier's discretion based on the availability of additional power supply.

**TYPE OF SERVICE:** Service will be rendered at the Cooperative's standard phase and voltage at point of service.

**MONTHLY RATE:**

Demand Charge: \$6.00 per kVA of Billing Demand

Grid Access Charge: \$750.00 per month

Delivery Charge:

\$0.00400 per kWh

**DETERMINATION OF BILLING KVA:**

The kVA demand required during any fifteen (15) minute period of maximum use during the billing month.

**MINIMUM CHARGE:**

The minimum charge will be the Grid Access Charge of \$750.00 plus the minimum Demand Charge as determined below. The minimum Demand Charge shall be the largest of the following:

1. \$6.00 per kVA of measured demand in the current month.
2. 5,000 kVA times \$6.00 per kVA (\$30,000).

**WHOLESALE POWER CHARGE:** The above charges shall be adjusted as determined under a negotiated power supply agreement between the member, DEMCO, and DEMCO's wholesale power supplier.

**TAX ADJUSTMENT CHARGE:**

The monthly bill will be adjusted for any new or increased taxes on revenues, load and/or energy, or which can otherwise be directly allocated to service hereunder.

**APPLICABLE RIDERS:**

FRP	Formula Rate Plan
FF-CR	Franchise Fee Credit Adjustment
FF-CH	Franchise Fee Charge
CILM	Commercial Load Management

**PAYMENT SCHEDULE:**

Refer to Standard Terms and Conditions, Item M. Rate and Use of Service.

## G. RESIDENTIAL OUTDOOR LIGHTING - SCHEDULE SYL (Bill Code 8R)

### **APPLICABILITY:**

This rate is applicable to Members under the Standard Terms and Conditions for Electric Service for private street lighting or outdoor lighting where facilities of adequate capacity or suitable voltage are available. Service will be rendered only at locations that, solely in the opinion of the Cooperative, are readily accessible for maintenance and where standard secondary voltage is presently available.

### **TYPE OF SERVICE:**

Unmetered outdoor lighting by ballast vapor lamp fixture from dusk to dawn every night, approximately 4,000 hours per year, served from the Cooperative's existing overhead wood pole distribution system.

### **NET MONTHLY RATE PER LAMP:**

7,000 - 10,000 Average Lumens per Lamp .....	\$10.62
10,001 - 29,000 Average Lumens per Lamp .....	\$17.80
29,001 - 60,000 Average Lumens per Lamp .....	\$36.89
60,001 - 155,000 Average Lumens per Lamp .....	\$66.69

### **MINIMUM TERM FOR SERVICE:**

A minimum-billing equal to twelve (12) months will be required for each 7,000 - 10,000 average lumen lamp installed.

A minimum-billing equal to twenty-four (24) months will be required for each 10,001 - 29,000 average lumen lamp installed.

A minimum-billing equal to forty-eight (48) months will be required for each 29,001 - 60,000 or 60,001 - 155,000 average lumen lamp installed.

### **GENERAL PROVISIONS:**

Where it is necessary for the Cooperative to install additional poles for the exclusive purpose of rendering outdoor lighting service, a non-refundable contribution in aid of construction in the amount of \$100 for each wood pole will be charged. Where it is necessary to construct primary facilities or hang a transformer for outdoor lighting, Member will pay, in advance of installation, the cost of such facilities.

When underground facilities or other than standard fixtures or wood poles are required, Member will pay in advance of installation, the cost of such facilities.

### **TAX ADJUSTMENT CHARGE:**

The monthly bill will be adjusted for any new or increased taxes on revenues, load and/ or energy, or which otherwise can be directly allocated to the service hereunder.

### **APPLICABLE RIDERS:**

WPC	Wholesale Power Charge Clause
FRP	Formula Rate Plan
FF-CR	Franchise Fee Credit Adjustment
FF-CH	Franchise Fee Charge

### **PAYMENT SCHEDULE:**

Refer to Standard Terms and Conditions, Item M. Rate and Use of Service.

## H. MUNICIPAL PUMPING SERVICE - RATE MP (Bill Code 6)

### **AVAILABILITY:**

This rate is available to municipalities or other government units, subject to the Standard Terms and Conditions of the Cooperative for Electric Service to be used in the operation of pumping plants for storm drainage or sewer pumping, operated for the benefit of the general public, or municipality-owned-and-operated water works system.

### **TYPE OF SERVICE:**

Service will be rendered at the Cooperative's standard phase and voltage available at the point of service.

### **MONTHLY RATE:**

Grid Access Charge: \$33.00 per month  
Delivery Charge: \$0.06084 per kWh

**MINIMUM CHARGE:**

The minimum charge will be the Grid Access Charge of \$33.00.

**TAX ADJUSTMENT CHARGE:**

The monthly bill will be adjusted for any new or increased taxes on revenues, load and/ or energy, or which can otherwise be directly allocated to service hereunder.

**APPLICABLE RIDERS:**

WPC	Wholesale Power Charge Clause
FRP	Formula Rate Plan
FF-CR	Franchise Fee Credit Adjustment
FF-CH	Franchise Fee Charge

**PAYMENT SCHEDULE:**

Refer to Standard Terms and Conditions, Item M. Rate and Use of Service.

**I. COMMERCIAL OUTDOOR LIGHTING – RATE SL**  
(Bill Code 8C)

**APPLICABILITY:**

This rate is available to municipalities, road lighting districts, or others who contract for the operation of street lighting systems in incorporated cities, unincorporated communities, recognized subdivisions, or areas immediately adjacent thereto for the lighting of public streets, roads and thoroughfares subject to the Standard Terms and Conditions for Electric Service of the Cooperative. This rate is not available for rural or private area lighting.

**TYPE OF SERVICE:**

Unmetered outdoor lighting by ballast vapor lamp fixture from dusk to dawn every night, approximately 4,000 hours per year.

**NET MONTHLY RATE PER LAMP:**

7,000 - 10,000

Average Lumens per Lamp ..... \$7.92

10,001 - 29,000

Average Lumens per Lamp ..... \$14.00

29,001 - 60,000

Average Lumens per Lamp ..... \$29.02

**ADDITIONAL FACILITIES CHARGE:**

Where the Cooperative is required to furnish the underground service to metal or fiberglass poles, in subdivisions, Member may pay a lump sum payment of \$250.00 per light standard.

Where the Cooperative is required to furnish underground service to metal or fiberglass

poles in areas other than residential subdivisions, the lump sum payment or monthly charge per light standard will be on the basis of cost.

**TAX ADJUSTMENT CHARGE:**

The monthly bill will be adjusted for any new or increased taxes on revenues, load and/ or energy, or which otherwise can be directly allocated to the service hereunder.

**APPLICABLE RIDERS:**

WPC	Wholesale Power Charge Clause
FRP	Formula Rate Plan
FF-CR	Franchise Fee Credit Adjustment
FF-CH	Franchise Fee Charge

**PAYMENT SCHEDULE:**

Refer to Standard Terms and Conditions, Item M. Rate and Use of Service.

## J. TRAFFIC SIGNAL SERVICE - RATE TS

(Bill Code 31)

### **APPLICABILITY:**

This rate is applicable under the Standard Terms and Conditions for Electric Service to municipalities and other political subdivisions of the State for electric energy for street and highway traffic signals. These traffic signals and related facilities must be owned, operated, and maintained by the Member. Each service will be billed separately.

### **TYPE OF SERVICE:**

Service shall be single-phase except that three-phase service may be rendered hereunder at the Cooperative's option where such service is available.

### **MONTHLY RATE:**

Delivery Charge:  
\$0.08306 per kWh

### **BILLING KWH DETERMINATION:**

The monthly billing kWh will be determined by DEMCO based on data supplied by the Member. All data and calculations are subject to review at any time by either the Member or DEMCO. The monthly billing kWh will be the effective signal demand in nominal watts rating, without regard for incidental control load, overlaps and dark periods during changes of the signals, and dark periods of flashing signals, times the year-round daily average use in hours, times thirty days divided by 1,000. For non-standard lighting types

where accurate load data is not available, the billing kWh shall be determined by measurement. It is the Member's responsibility to inform DEMCO of any changes in the equipment or operation of the equipment which could significantly affect the monthly kWh usage.

### **MINIMUM CHARGE:**

The minimum monthly charge will be the highest of \$5.00 per month for each delivery point, or the charge specified in a contract for service.

### **TAX ADJUSTMENT CHARGE:**

The monthly bill will be adjusted for any new or increased taxes on revenues, load and/or energy, or which otherwise can be directly allocated to the service hereunder.

### **APPLICABLE RIDERS:**

WPC	Wholesale Power Charge Clause
FRP	Formula Rate Plan
FF-CR	Franchise Fee Credit Adjustment
FF-CH	Franchise Fee Charge

### **PAYMENT SCHEDULE:**

Refer to Standard Terms and Conditions, Item M. Rate and Use of Service.

## K. UNMETERED SERVICES - RATE UMS

(Bill Code 32, 35)

### **APPLICABILITY:**

This rate is applicable under the Standard Terms and Conditions for Electric Service for unmetered electric service. This rate is available for equipment such as unmetered telephone services and service booths, CATV pole mounted power supplies, amplifiers, and related equipment, billboards, cathodic protection power supplies, distributed alarm systems and other similar devices. Each service will be billed separately.

### **TYPE OF SERVICE:**

Service shall be single-phase except that three-phase service may be rendered hereunder at the Cooperative's option where such service is available. Where three-phase service is rendered, an additional monthly charge of \$8.30 will be added to the Grid Access Charge (Bill Code 35).

### **MONTHLY RATE:**

Grid Access Charge: \$16.50 per month  
Delivery Charge: \$0.02610 per kWh

**BILLING KWH DETERMINATION:**

The monthly billing kWh will be determined by DEMCO based on data supplied by the Member. All data and calculations are subject to review at any time by either the Member or DEMCO. The monthly billing kWh will be the effective equipment demand in nominal watts rating, times the year-round daily average use in hours, times thirty days divided by 1,000. For unusual loads, it may be necessary to test meter the installation to determine the estimated consumption. From time-to-time DEMCO may test meter any service to validate estimates. The Member must notify DEMCO of any changes in the equipment or the equipment's operation which could significantly affect the monthly kWh usage.

**MINIMUM CHARGE:**

The minimum monthly charge will be the highest of the Grid Access Charge of \$16.50 per delivery point (\$24.80 for three-phase service), or the charge specified in a contract for service.

**TAX ADJUSTMENT CHARGE:**

The monthly bill will be adjusted for any new or increased taxes on revenues, load and/ or energy, or which otherwise can be directly allocated to the service hereunder.

**APPLICABLE RIDERS:**

WPC	Wholesale Power Charge Clause
FRP	Formula Rate Plan
FF-CR	Franchise Fee Credit Adjustment
FF-CH	Franchise Fee Charge

**PAYMENT SCHEDULE:**

Refer to Standard Terms and Conditions, Item M. Rate and Use of Service.

**L. FARM HOME SERVICE - RATE FH**

(Bill Code 14, 15)

**APPLICABILITY:**

This rate is applicable under the Standard Terms and Conditions for Electric Service for all domestic purposes for non-residences, non-commercial loads such as pumps, barns, shops, pools, etc.

**TYPE OF SERVICE:**

Service shall be single-phase except that three-phase service may be rendered hereunder at the Cooperative's option where such service is available.

Where three-phase service is rendered, an additional charge of \$8.30 per month will be added to the Grid Access Charge (Bill Code 15).

**MONTHLY RATE:**

Grid Access Charge: \$17.95 per month  
Delivery Charge: \$0.04172 per kWh

**MINIMUM CHARGE:**

The minimum monthly charge will be the highest of the Grid Access Charge of \$17.95 per month (\$26.25 for three-phase service), or

the charge specified in a contract for service.

**TAX ADJUSTMENT CHARGE:**

The monthly bill will be adjusted for any new or increased taxes on revenues, load and/ or energy, or which otherwise can be directly allocated to the service hereunder.

**APPLICABLE RIDERS:**

WPC	Wholesale Power Charge Clause
FRP	Formula Rate Plan
FF-CR	Franchise Fee Credit Adjustment
FF-CH	Franchise Fee Charge

**PAYMENT SCHEDULE:**

Refer to Standard Terms and Conditions, Item M. Rate and Use of Service.

## M. SEASONAL SERVICE – RATE S

(Bill Code 12, 13)

### **APPLICABILITY:**

This rate is applicable under the Standard Terms and Conditions for Electric Service for all domestic purposes for seasonal loads such as fishing camps, hunting camps, river cabins, water pumps, boathouses, and other loads of a seasonal nature. Loads exceeding 24,000 kWh per year in the above categories would be allowed to apply for the appropriate residential rate.

### **TYPE OF SERVICE:**

Service shall be single-phase except that three-phase service may be rendered hereunder at the Cooperative's option where such service is available.

Where three-phase service is rendered, an additional charge of \$8.30 per month will be added to the Grid Access Charge (Bill Code 13).

### **MONTHLY RATE:**

Grid Access Charge: \$17.95 per month  
Delivery Charge: \$0.06673 per kWh

### **MINIMUM CHARGE:**

The minimum monthly charge will be the highest of the Grid Access Charge of \$17.95 (\$26.25 for three-phase service), or the charge specified in a contract for service.

### **TAX ADJUSTMENT CHARGE:**

The monthly bill will be adjusted for any new or increased taxes on revenues, load and/or energy, or which otherwise can be directly allocated to the service hereunder.

### **APPLICABLE RIDERS:**

WPC	Wholesale Power Charge Clause
FRP	Formula Rate Plan
FF-CR	Franchise Fee Credit Adjustment
FF-CH	Franchise Fee Charge

### **PAYMENT SCHEDULE:**

Refer to Standard Terms and Conditions, Item M. Rate and Use of Service.

## N. RESIDENTIAL TIME-OF-USE SERVICE – RATE

RTOU (Bill Code 16, 17)

### **APPLICABILITY:**

This rate is applicable under the Standard Terms and Conditions for Electric Service for all domestic purposes in single-family residences or individual apartments. It is offered to the Members who desire to have some control of the electric rate they are charged in exchange for some lifestyle modifications.

### **TYPE OF SERVICE:**

Residential Service shall be single-phase except that three-phase service may be rendered hereunder at the Cooperative's option where such phase service is available. Where three-phase service is rendered, an additional charge of \$8.30 per month will be added to the Grid Access Charge (Bill Code 17).

### **MONTHLY RATE:**

Grid Access Charge: \$16.50 per month  
Delivery Charge:  
Summer On-Peak \$0.06958 per kWh  
Summer Off-Peak \$0.03479 per kWh  
Summer Super Off-Peak \$0.00500 per kWh  
Winter On-Peak \$0.06958 per kWh  
Winter Off-Peak \$0.03479 per kWh  
Winter Super Off-Peak \$0.00500 per kWh

### **SUMMER AND WINTER SEASONS:**

For determination of Seasonal periods, the six (6) summer months shall be defined as the six (6) monthly billing periods of May through October. The six (6) winter months shall be defined as the six (6) monthly billing periods of November through April. Member bills for meter reading periods including one or more days in both seasons will reflect the number of days in each season.

**PRICING PERIODS:**

The hours for each seasonal pricing period are as follows:

Summer On Peak: 1:00 pm – 8:00 pm

Summer Off-Peak: all other hours

Summer Super Off-Peak: 11:00 pm – 5:00 am

Winter On-Peak: 6:00 am – 10:00 am

and 6:00 pm – 9:00 pm

Winter Off-Peak: all other hours

Winter Super Off-Peak: 11:00 pm – 5:00 am

**MINIMUM CHARGE:**

The minimum monthly charge will be the highest of the Grid Access Charge of \$16.50 (\$24.80 for three-phase service), or the charge specified in a contract for service.

**TAX ADJUSTMENT CHARGE:**

The monthly bill will be adjusted for any new or increased taxes on revenues, load and/ or energy, or which otherwise can be directly allocated to the service hereunder.

**APPLICABLE RIDERS:**

WPC	Wholesale Power Charge Clause
FRP	Formula Rate Plan
FF-CR	Franchise Fee Credit Adjustment
FF-CH	Franchise Fee Charge
SLR	Street Light Rider

**PAYMENT SCHEDULE:**

Refer to Standard Terms and Conditions, Item M. Rate and Use of Service.

## O. VOLUNTEER FIRE DEPARTMENT - RATE VFD

(Bill Code 38, 39)

**APPLICABILITY:**

This rate is applicable under the Standard Terms and Conditions for Electric Service to volunteer fire departments. These facilities must be owned, rented, or leased by recognized volunteer fire departments serving the public. Private or municipal owned departments are not eligible for this rate.

**TYPE OF SERVICE:**

Service shall be single-phase except that three-phase service may be rendered hereunder at the Cooperative's option where such service is available.

Where three-phase service is rendered, an additional charge of \$8.30 per month will be added to the Grid Access Charge (Bill Code 39).

**MONTHLY RATE:**

Grid Access Charge: \$33.00 per month

Delivery Charge: \$0.04022 per kWh

**MINIMUM CHARGE:**

The minimum monthly charge will be the highest of \$33.00 (\$41.30 for three-phase service), or the charge specified in a contract for service.

**TAX ADJUSTMENT CHARGE:**

The monthly bill will be adjusted for any new or increased taxes on revenues, load and/ or energy, or which otherwise can be directly allocated to the service hereunder.

**APPLICABLE RIDERS:**

WPC	Wholesale Power Charge Clause
FRP	Formula Rate Plan
FF-CR	Franchise Fee Credit Adjustment
FF-CH	Franchise Fee Charge

**PAYMENT SCHEDULE:**

Refer to Standard Terms and Conditions, Item M. Rate and Use of Service.

## P. CHURCH SERVICE – RATE C

(Bill Code 40, 41)

### **APPLICABILITY:**

This rate is applicable under the Standard Terms and Conditions for Electric Service to churches. A church is a building customarily and primarily occupied for the purpose of spiritual or religious events and is not used as a residence or business.

This schedule applies to churches having an electrical demand of less than 500 kVA. Churches using less than 500 kWh per month for twelve months may elect to be placed on the applicable commercial rate. Churches with schools can elect to have the church separately metered.

### **TYPE OF SERVICE:**

Service shall be single-phase except that three-phase service may be rendered hereunder at the Cooperative's option where such service is available.

Where three-phase service is rendered, an additional charge of \$8.30 per month will be added to the Grid Access Charge (Bill Code 41).

### **MONTHLY RATE:**

Grid Access Charge: \$29.45 per month  
Delivery Charge: \$0.04022 per kWh

### **MINIMUM CHARGE:**

The minimum monthly charge will be the highest of \$29.45 (\$37.75 for three-phase service), or \$0.50 per kVA of installed transformer capacity, or the charge specified in a contract for service.

### **TAX ADJUSTMENT CHARGE:**

The monthly bill will be adjusted for any new or increased taxes on revenues, load and/or energy, or which otherwise can be directly allocated to the service hereunder.

### **APPLICABLE RIDERS:**

WPC	Wholesale Power Charge Clause
FRP	Formula Rate Plan
FF-CR	Franchise Fee Credit Adjustment
FF-CH	Franchise Fee Charge

### **PAYMENT SCHEDULE:**

Refer to Standard Terms and Conditions, Item M. Rate and Use of Service.

## Q. OUTDOOR LIGHTING INSTALLATION AND MAINTENANCE SERVICE – RATE SYLM (Bill Code 250)

### **APPLICABILITY:**

This rate is applicable to Members under the Standard Terms and Conditions for Electric Service for private street lighting or outdoor lighting where facilities of adequate capacity or suitable voltage are available. Service will be rendered only at locations that, solely in the opinion of the Cooperative, are readily accessible for maintenance and where standard secondary voltage is presently available.

### **TYPE OF SERVICE:**

Installation and maintenance of otherwise metered outdoor lighting by ballast vapor lamp fixture served from the Cooperative's existing distribution system.

### **NET MONTHLY RATE PER LAMP:**

7,000 - 10,000 Average Lumens per Lamp Street, Flood, and Area Lighting .....	\$3.17
10,001 - 29,000 Average Lumens per Lamp Street, Flood, and Area Lighting .....	\$5.28
29,001 - 60,000 Average Lumens per Lamp Street, Flood, and Area Lighting .....	\$6.33
60,001 - 155,000 Average Lumens per Lamp Street, Flood, and Area Lighting .....	\$8.44
60,001 - 155,000 Average Lumens per Lamp Sports Lighting .....	\$10.56

### **MINIMUM TERM FOR SERVICE:**

1. A minimum-billing equal to twelve (12) months will be required for each 7,000 - 10,000 average lumen lamp installed.
2. A minimum-billing equal to twenty-four (24) months will be required for each 10,001 - 29,000 average lumen lamp installed.
3. A minimum-billing equal to forty-eight (48) months will be required for each 29,001 - 60,000 or 60,001 - 155,000 average lumen lamp installed.

### **GENERAL PROVISIONS:**

Where it is necessary for the Cooperative to install additional poles for the exclusive purpose of rendering outdoor lighting service, a non-refundable contribution in aid of construction in the amount of \$100 for

each wood pole will be charged. Where it is necessary to construct primary facilities or hang a transformer for outdoor lighting, Member will pay, in advance of installation, the cost of such facilities.

When underground facilities or other than standard fixtures or wood poles are required, Member will pay, in advance of installation, the cost of such facilities. For non-standard construction, an additional fee of 1½ percent per month will be charged for the difference in cost between the non-standard facilities and standard installations. Should excessive damage be incurred on facilities, the charges beyond ordinary wear and routine re-bulbing will be charged.

### **PAYMENT SCHEDULE:**

Refer to Standard Terms and Conditions, Item M. Rate and Use of Service.

## **R. RESTRICTED SERVICE – RATE RS** (Bill Code 53)

### **APPLICABILITY:**

To loads located on or near DEMCO's facilities which agree to receive restricted service solely at the discretion of DEMCO and have signed the corresponding Agreement(s) for Electric Service with DEMCO.

### **AVAILABILITY:**

To loads of a minimum of 5,000 KW and which agree and contract to not having service available during restricted time periods. Service is available at all hours during the months of October through April. During the months of May through September, service is available at all hours except during the restricted period of 1:00 p.m. - 9:00 p.m. Central Time. Availability during the restricted period shall be only with advance hour-by-hour approval of DEMCO. DEMCO approval of service during the restricted period regardless of the timing or method of such approval in no way relieves any load from possible Billing Demand charges.

### **TYPE OF SERVICE:**

Three-phase, 60 cycles, at DEMCO's standard voltages

### **MONTHLY RATE:**

Demand Charge: \$9.02 per kW of Billing Demand  
Delivery Charge: \$0.00580 per kWh

### **DETERMINATION OF BILLING DEMAND:**

During each of the months of May, June, July, August, and September of each year, DEMCO will determine the hourly total metered demands during the 1:00 p.m. to 9:00 p.m. periods at the delivery point(s) serving loads under this schedule. DEMCO will also determine the normalized demands for each 1:00 p.m. to 9:00 p.m. hour by subtracting the hourly meter demand amounts of any restrictive loads from the total metered hourly demands of the delivery point.

The Base Demand for a restrictive load shall be the delivery point(s) 1:00 p.m. through 9:00 p.m. peak total hourly metered demand during the month minus the peak normalized demand during the 1:00 p.m. through 9:00 p.m. periods of the month.

If there is more than one (1) restrictive load included in the determination of the Base Demand, each restrictive load's Base Demand shall be prorated based upon the magnitude of each restrictive load's metered demand during the delivery point's total peak hour to the total

of all restrictive load's metered demand during such hour.

During each of the months of May through September, a restrictive load's Billing Demand for the month shall be the higher of the load's Base Demand for the current month or the load's highest Base Demand determined during the most recent previous months of May through September. The Billing Demand for a month is irrespective of the restrictive load receiving approval by DEMCO to receive service at any level during any or all of the 1:00 p.m. through 9:00 p.m. hours.

For the months of October through April a restrictive load's Billing Demand shall be one hundred percent (100%) of the highest monthly Billing Demand determined during the immediately preceding May through September period for the load.

**CONDITIONS OF SERVICE:**

1. Any problems on the DEMCO distribution or transmission systems, as a result of loads served by this rate, must be corrected as the sole responsibility of the load. DEMCO reserves the right to discontinue service if such problems are not promptly and adequately addressed. DEMCO in its sole discretion shall determine the existence of an adequate correction of any problem.
2. DEMCO reserves the right to modify any terms and conditions of this schedule, including any and all rate charges, at any time due to changes or interpretations of its power supply contract or requirements of its regulators.

**MINIMUM MONTHLY CHARGES:**

The minimum monthly charge shall be the greater of the Demand Charge or the minimum charge specified in the Agreement for Electric Service.

**APPLICABLE RIDERS:**

WPC	Wholesale Power Charge Clause
FRP	Formula Rate Plan
FF-CR	Franchise Fee Credit Adjustment
FF-CH	Franchise Fee Charge

**PAYMENT SCHEDULE:**

Refer to Standard Terms and Conditions, Item M. Rate and Use of Service.

# SCHEDULE OF CHARGES AND DEPOSITS

<b>DESCRIPTION</b>	<b>AMOUNT</b>
<b>Membership Fee</b>	<b>\$5.00</b>
<b>Connect Fee Regular Hrs.</b>	<b>\$70.00</b>
<b>Connect Fee After Hrs.</b>	<b>\$100.00</b>
<b>Connect Security Light</b>	<b>\$200.00</b>
<b>NSF Check Fee</b>	<b>\$20.00</b>
<b>Collection Fee</b>	<b>\$35.00</b>
<b>Reconnect Fee Regular Hrs.</b>	<b>\$70.00</b>
<b>Reconnect Fee After Hrs.</b>	<b>\$100.00</b>
<b>Meter Test Fee</b>	<b>\$80.00</b>
<b>Meter Tampering Fee</b>	<b>\$350.00 Plus Estimated Un-metered Service</b>
<b>Damaged/Stolen AMR Meter Fee</b>	<b>\$150.00</b>
<b>Damaged/Stolen Non-AMR Meter Fee</b>	<b>\$50.00</b>
<b>Late Payment Penalty</b>	<b>5% On Current Delivery &amp; Wholesale Power Charge</b>
<b>Net Metering Fee</b>	<b>\$200.00 Net Metering Installation</b>
<b>Interest on Deposits</b>	<b>5% Per Annum</b>

# NOTES

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**DEMCO**

A Touchstone Energy<sup>®</sup>  
Cooperative



*Providing safe, reliable, and competitively priced  
energy services to co-op members since 1938.*

**DEMCO.org**  
**1-844-MyDEMCO (1-844-693-3626)**

3/2026