DEMCO OUTAGE MAP

After a severe storm or hurricane, DEMCO website homepage highlights information, outages, and restoration progress.

MAP LINES:
- **Green line**: No outages
- **Red line**: Power outage **Confirmed**
- **Orange line**: Power outage **Probable**

More about the new orange line feature:

The orange line means DEMCO received an outage report, but crews have not confirmed the outage **OR** the extent of the outage.

- When DEMCO receives an outage report through MyDEMCO, from our website or through the phone system 1-844-MyDEMCO #1, the outage and areas that **may** be affected will be reflected on the outage map as an orange line.
- Once an outage is confirmed, it will turn to red.

ESTIMATED RESTORATION:
- Based on knowledge we have at the time the outage was confirmed
- May change once crews arrive and assess the damage