CC’s Coffee House brings bold flavors to town of Zachary

John Stagg and Anthony Vicellio are part-owners of CC’s Coffee House in Zachary
Manager’s Report
By Randy Pierce
DEMCO CEO and General Manager

At DEMCO, perfection will always be our pursuit and our passion

When I enrolled at Northwestern State University back in 1979, I was a new student on campus but I was intimately familiar with the institution.

I grew up in Natchitoches and spent many years and many wrinkles later, I’m honored to serve as DEMCO’s new CEO and general manager. And while I may be new to this job, I know this cooperative very well.

I arrived at DEMCO after spending the past 25 years as CEO of the Association of Louisiana Electric Cooperatives (ALEC), headquartered on Airline Highway in Baton Rouge.

The association is essentially a support organization that provides legal representation, communications, a credit union and other services to its member cooperatives across the state.

My primary responsibility there was to represent the interests of cooperatives and their members at the statehouse and at the Louisiana Public Service Commission. I also served as an ambassador for our state with national organizations such as the National Rural Electric Cooperative Association, the Rural Electric Statewide Managers Association and a host of other national groups.

Prior to joining ALEC, I was a legislative liaison and marketing executive for Cajun Electric, a multi-billion dollar generation and transmission facility built and owned collectively by the state’s distribution cooperatives.

But my strong affinity for electric cooperatives and the people who work for them predates either of these positions. That came when I landed my first cooperative-related job as a marketing and member services representative at Valley Electric, based right there in my own home town of Natchitoches.

At the time, I had little idea I would spend my entire career working for electric cooperatives – or more precisely, working for the members of electric cooperatives.

At Valley Electric I first learned about the roles, responsibilities, merits and missions of the electric cooperative system, which I soon discovered paralleled the very hallmarks of our democracy.

Cooperatives are guided by seven core principles: democratic control, economic participation of its members, commitment to community, open membership, member education and communication, independence and cooperation among cooperatives. I keep a card in my wallet with a list of each of these principles.

Every one of the more than 900 local electric cooperatives operating in 47 states in this country was founded by, and is owned by, its members. Over 40 million members just like you. They all have an opportunity to vote for fellow members to represent their interests on their co-op board through a democratic election process. They all have a financial stake in their cooperatives and they all deserve the highest quality service.

As we venture forward into a hopeful future, I feel it’s important to note a couple of things.

The first is the fact that DEMCO is the state’s largest cooperative and among the largest in the country. It’s a sizeable locally-owned organization with a lot of moving parts. As noted in our Annual Membership Report (easily accessible by visiting www.demco.org), your co-op owns assets in excess of $600 million and a power delivery system that spans nearly 9,000 miles.

We’re proud that we have over 200 employees - and many more contract workers - who receive regular paychecks to provide for themselves and their families and to play our part in maintaining the health of our local economy. We have seven district offices in each of the seven parishes we serve and 13 board members who are elected by members like you.

We are involved in a plethora of community service projects and volunteer initiatives such as our DEMCO Foundation, which has distributed more than $5 million to local groups and individuals in need, scholarship programs, youth leadership programs, free safety demonstrations and much more.

As my grandmother might describe it, that’s a lot to say grace over.

But the other reality worth noting is that our highest priority is to serve our members. We’re not here to turn a profit off the backs of our consumers. We’re not here to build an empire or to set ourselves up for a lucrative corporate buy-out. We’re here to provide reliable, affordable power to the homes, families, businesses and industries in the Greater Baton Rouge area that need it to thrive and prosper.

We appreciate the trust and support that our members have demonstrated over the course of the eight decades we have served our region. But let me emphasize that your trust is something we absolutely have to earn every day.

As I stated earlier, I believe in the democratically-based cooperative way of doing business. I believe in, and will never lose faith in, our co-op employees. One of my first tasks will be to continue identifying where our processes have failed, how they’ve failed, and then proceed to put in place the proper accountability measures.

I believe DEMCO’s best days are ahead as we redouble our efforts to deliver affordable power and reach out to new and expanding businesses and industries to explore new avenues of healthy growth.

It truly is an honor and a privilege to be entrusted with the leadership of an organization that has long been a source of pride in our community. Now it’s time to get to work.

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Along These Lines
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ON THE COVER - CC’s Coffee House recently opened in Zachary, providing fresh-brewed coffee and other items for local residents. For more on this story, see page 4.
Your energy use varies month to month, so it can be difficult to see how much difference an appliance purchase makes.

It’s best to view the purchase over the lifetime of the equipment. Think about the up-front cost and the lifetime energy cost. In a Consumer Reports test, the most efficient refrigerator used $68/year less electricity than the least efficient model.

Multiply that difference over a decade or two, and the lifetime energy savings could be greater than the up-front cost. All it takes to get the best appliance for your needs is some initial research.

Appliance energy use is usually less, on average, than home heating and cooling bills, but can be several hundred dollars each year. Your appliance use depends on factors like the model, how often you use it, the settings you use for its particular function and even the time of day it is most used.

Over the last few decades, new appliances became more energy efficient, driven partly by minimum government standards. These standards, created by the Department of Energy, save consumers over $60 billion each year.

Appliances are required to include an Energy Guide label that shows estimated energy use and operating cost per year. These labels help you compare different models and calculate the initial cost against the long-term savings.

Some appliances will also have an ENERGY STAR label. This indicates the appliance is substantially more efficient than the minimum standard. Your greatest energy savings can come from replacing an old appliance with an ENERGY STAR-rated appliance.

Removing a refrigerator that’s 20 years old and replacing it with a new ENERGY STAR model can lower the monthly electricity cost by 75 percent, from $16.30 to less than $4.

In some cases, the configuration of the appliance can also make a substantial difference. For example, a side-by-side refrigerator/freezer uses about 70 percent more energy than other configurations, with all the most efficient models having the refrigerator stacked on top of the freezer. All 36 of the most efficient clothes washers of 2018 were frontloading models.

Consider how much you use the appliance. The more you use the appliance the greater your savings will be from choosing a more efficient model. If you use the appliance less or have a small household, you may get by with a smaller refrigerator or freezer, which will save you money.

How you operate appliances can also make a difference. Here are some easy ways to save:

**Refrigerator/Freezer**
- Set your refrigerator at 35 to 38 degrees and your freezer at 0 degrees.
- Make sure there is adequate air flow between the wall and the back of the unit.
- Keep the refrigerator relatively full when possible.
- Replace the seals around the doors if they appear to be leaking air.
- Defrost the refrigerator and freezer on a regular basis.

**Stove/Oven**
- Use the correct size of burner to fit the pan.
- Use smaller appliances like a microwave or slow cooker instead of the oven when possible.
- Use the most energy-efficient and shortest setting that gets your dishes clean.
- Air dry rather than using the heated dry function.
- Wait to run a load until the dishwasher is full.

Make the most out of your appliance energy use in your home with a little research before buying a new model and a few easy adjustments to the way you use them. (Acct. No. 80161552-001)
Perhaps nobody was more elated than Brandi Bunch to see CC’s Coffee House come to Zachary.

Bunch, a clinical liaison at AMG Hospital in Zachary, is happy to serve as the designated coffee runner for her co-workers. She finds that things seem to function more smoothly around the office when staffers have had their morning shot of CC’s.

But before the new shop opened on Old Scenic Highway last month, Bunch was forced to travel all the way to the nearest location in Baton Rouge to fetch some fresh brew for the crew.

Not anymore.

“We love CC’s Coffee House and we’re very excited to have them right here in Zachary. It’s just around the corner from us,” Bunch said on a recent Friday morning while she was making the first of two coffee runs that day. “It’s certainly going to save me a lot of time, that’s for sure. Besides, it’s always nice when you can support a local business.”

Aaron Day, an assistant youth minister at First Baptist Church in Zachary, was so excited about CC’s coming to town that he camped out in front of the store the night before it opened.

He and some friends from church headed out to the store after services were over on Sunday afternoon and waited until the doors were unlocked at 5:30 the next morning.

For their perseverance, Day and 19 others received vouchers for 150 free cups of coffee.

“It was exciting. A lot of people are happy about this place being here. You can come in and visit with people or just hang out, have some coffee and a snack and maybe open your laptop and get some work done,” said Day, who was visiting with his friend Delaney Brady, a student at the University of Georgia in town for two weeks before heading back to school.

John Stagg confesses to being partial to the White Chocolate Mocha. He’s majority owner of CC’s Zachary franchise along with his nephews Bond Babin and Anthony Vicellio. Babin also runs a nursing home in Amite under Stagg’s Champion Management organization, while Vicellio helps coordinate the coffee shop.

Stagg, 48, likes to stop in for his favorite blend as often as he can when he’s not tending to the other 19 businesses he owns throughout the region.

A native of Zachary, Stagg began his career as an insurance processing clerk at Lane Regional Medical Center while he was still a student at LSU. He earned his master’s degree in hospital administration and later became CFO of a health care facility in North Carolina at the age of 27.

He returned to Louisiana where he worked for a medical center in Opelousas. That’s where he met the center’s CEO, Betty Walker, who taught Stagg “about 99 percent of what I know about how to work with people and manage a staff.”

The primary lesson he has held onto since that time is the importance of hiring quality employees. That advice has served him well in the 15 years he has owned Champion Management and launched so many successful businesses, including Central Pharmacy, which recently took over the old Louis DeAngelo’s site on Sullivan Road.

“You can’t micromanage every aspect of the business yourself, especially if you are growing, because you’ll drive yourself crazy. You have to have good people around you to achieve success,” Stagg said. (Acct. No. 5275102-001)

One of those “good people” Stagg has hired is CC’s General Manager Karen Neal, a former bookkeeper at Zachary...
High School.
Neal helps coordinate the staff and make sure the java continues to flow fresh and hot. She has long served as a children and youth minister at her church and said the experience working with children and teens has helped develop her customer relations skills.

“Our customers are great. It’s been an overwhelming response. It’s super busy but it’s a lot of fun. We’ve only been open a short time, but everybody is telling us how awesome the coffee is and how great the servers are,” Neal said. “They’re starting to tell us we’re the Chik-fil-a of coffee.”

She said the store is planning to stay open late after home football games to accommodate customers, extend hours during school exam periods and initiate other special programs for student groups and other community groups.

Vicellio praised the work of Neal and the baristas. He said some guests enter the shop and are intimidated by all the choices and don’t want to come across as a clueless newbie.

“It can be intimidating because of all the options, but our staff members are well-trained and eager to work with folks to get them exactly what they want,” he said. “We want all of our guests to have a unique and positive experience.”

Stagg said that while CC’s emphasizes quality service for its guests, that’s the same type of service he received while working with DEMCO to provide the power needed to run the coffee makers and keep the lights on.

“Growing up in Zachary, I’ve known DEMCO all my life. It’s a great local organization that provides direct jobs and lots of economic opportunities for the business community in this area,” he said. “Working with them on this project was a really easy and pleasant process. I could get the answers I needed right away and everything was handled very professionally and responsively.”

David Latona, manager of member and public relations at DEMCO, said the locally-owned cooperative is actively engaged and involved in economic growth in each of the seven parishes it serves.

“We serve over 108,000 meters in seven parishes and most of them are residences,” he said. “But it’s especially gratifying when we can develop a working relationship with commercial and industrial members because it expands our system and is an important part of promoting prosperity throughout our community and our region.”

For more information on CC’s, visit ccscoffee.com or call (225) 952-9141.

Mueller steel buildings can be customized to meet your agricultural needs. Whether it’s a storage space or a multi-functional ranch facility, we can help design and manufacture a barn that goes beyond your expectations.

www.muellerinc.com
877-2-MUELLER (877-268-3553)
Heat pumps were introduced in the 1950s as a way for people to heat and cool their homes, and they have become a popular choice for homeowners since the seventies. However, most people – including heat pump owners – don’t understand how these systems work and why they are beneficial.

A heat pump system looks like a traditional heating and cooling system. It consists of an indoor air handler, which looks similar to a traditional furnace, and a condenser that looks identical to a traditional central air conditioner. With traditional HVAC systems, the furnace heats in the winter and the air conditioner cools in the summer. A heat pump does both jobs.

Even though a heat pump looks like a conventional HVAC system, it works in a more efficient way. The actual heat pump, located in the outdoor condenser unit, pumps a liquid refrigerant through a loop between the indoor air handler and the condenser. This refrigerant continuously absorbs and releases heat as it travels through the loop.

In the winter, the heat pump extracts the heat present in outdoor air and delivers it inside. Heat is present in all air, even when the temperature is below freezing outside! A good comparison is a refrigerator. When a person opens a refrigerator and lets warm air inside, the refrigerator removes that unwanted air and sends it back into the room. We can feel this warm air returning to the room through the refrigerator’s exhaust fan. Similarly, a heat pump takes warm air from outdoor air (even very cold outdoor air) and brings it inside.

During warm months, this process reverses. The heat pump pulls the heat out of indoor air and releases it outside to keep a home cool. The ability for one system to both heat and cool a home makes a heat pump an innovative system. These systems are also extremely efficient.

Heat pumps have two efficiency ratings. One is for heating and the other rating is for cooling. The Heating Seasonal Performance Factor (HSPF) rates how efficiently a heat pump works when heating a home. The Seasonal Energy Efficiency Ratio (SEER) rates how well it cools a home. When choosing a heat pump system, the purchaser will want to buy a system with a high HSPF and SEER. As these two numbers get higher, the more efficient the system is. (Acct. No. 80258065-001)

Another acronym that is helpful to know is CoP, or Coefficient of Performance. The CoP is a ratio comparing the energy going into the process of heating to the output of heat from the process. Most CoP ratios for traditional furnace heating show that for every unit of energy supplied for the process, about one unit of heat can be expected as a result. However, the CoP for most heat pumps shows for every unit of energy supplied about three units of heat. Therefore, most heat pumps are about three times as energy efficient as a traditional furnace. Because heating and cooling accounts for the largest portion of most electric bills, a heat pump can make a substantial difference in the amount of a monthly bill.

One of the reasons a heat pump is so economical in warming a home is because there is no furnace. The heat pump simply moves heat from one place to another. There is a common misconception that because there is no furnace, a heat pump can’t deliver the same quality heat. Although there is a difference in the temperature of the air supplied by the different systems, the end result is the same – a warm, comfortable home. Air entering a room from a heat pump is usually delivered at about 100 degrees Fahrenheit. That air is 23-30 degrees cooler than a traditional furnace. A heat pump warms a room more gradually and uniformly than a conventional furnace.

When the outdoor temperature reaches a point that a home is losing heat faster than a heat pump can replace it, the unit will receive help from electric heating elements. These elements turn on automatically to help heat the home on cold days. Because there are few days in a typical Louisiana winter below freezing, choosing a heat pump saves electricity and money.

Heat pumps can also replace existing traditional HVAC systems. This conversion is easy when a home already has a ductwork system and good insulation.

Unraveling the mysteries of a heat pump system

DEMCO establishes new temporary office in D.S.

DEMCO is in the final stages of setting up a new temporary office facility in Denham Springs.

The old Denham Springs District Office located on Range Avenue was flooded in 2016. According to DEMCO CEO and General Manager Randy Pierce, the new temporary facility is in the process of being prepared to receive members and is set to open sometime this fall at 138 Aspen Square, Suite B.

The new location is situated just south of the old office.

Pierce explained that the old office received roughly five feet of flood water. While several tenants in the back of the familiar location have returned to business, the DEMCO offices have not been fully repaired and rebuilt.

After the 2016 flood, DEMCO set up a temporary trailer on the premises to accommodate consumers in the Denham Springs area.

“We apologize for any inconvenience this has caused our members,” Pierce said. “I know there are many other homes and businesses in the Denham Springs area that have been trying to rebuild since the flood and we’re still in the process of assisting all members in returning to normal.”

Payment Arrangements Anytime

Through DEMCO’s upgraded automated phone system, members can conveniently make payment arrangements 24/7*. That’s just one more way DEMCO is making its members’ lives a little easier.

225-261-1177
1-800-262-1170

*Certain restrictions apply.

/A Southeastern Energy Cooperative

Page 6 • ALONG THESE LINES • Sept./Oct. 2018
DEMCO linemen recently completed advanced stages of the Louisiana Lineman Training Program in Baton Rouge.

The fully accredited training program is administered through the Association of Louisiana Electric Cooperatives. DEMCO, a leader in safety among the state’s electric power suppliers, emphasizes proper training to protect both employees and the public at-large.

Pictured at right (top) after completing Module 2, Levels 1-5, of the program are Raymond Stewart, Orlando Hill, Maderis Trout, Dante Holmes, Luke Butler, Tylar Keefer, Aaron Guitreau and Craton Templeton.

Pictured at right (bottom) after completing Module 2, Levels 6-10, are Daniel Pendergist, Ashton Stokes, Ben Kyzar, Braden Owens, Johnathan Vann, Ronnie Douglas, Kelvin Haymon, Garrett Motichek, Edward DeLee, Collin Howell and Tyler Zimmerer.
I don’t usually go around throwing out the term “miracle” very lightly. But in the story you’re about to read, I believe the term applies. The Oxford Dictionary defines a miracle as “An extraordinary event welcome a event not explicable by natural or scientific laws.”

Yes, I’m going with that.

This story involves heat. Lots and lots of heat. Like 107 – that’s a 1, followed by a 0, then a 7 at the end. That was the heat index at the moment this miracle occurred.

The story also involves pressure washing. Lots and lots of pressure washing.

The plan on this particular summer day was to take the pressure washer I’d borrowed from my buddy, Damon “Dr. Dee” Lowney, to my in-law’s house in Batchelor and buff up their driveway before returning the machine to Damon’s house.

I rolled out of bed before dawn, loaded up the compressor and lit out for the 90-minute drive to Batchelor.

The job took a couple of hours but I was able to get out of the sun and under the porch by 10:30. So far, so good.

I visited with the in-laws for a spell and then turned the Tahoe back toward Den-

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I visited with the in-laws for a spell and then turned the Tahoe back toward Den-
 Listed below are the Fall 2018 recipients of the DEMCO Foundation Scholarship Program.

1. Anna Fournet (St. Francisville) LSU
2. Bart Thomas (Walker) SELU
3. Bethany Gill (Greensburg) SELU
4. Brandy Boudreaux (Greenwell Springs) LaTECH
5. Cade Boudreaux (Greenwell Springs) LaTECH
6. Caleb Broussard (Walker) Bethany College
7. Chance Henderson (Baton Rouge) Southern
8. Chelsea Petho (Hammond) SELU
9. Christopher Panks (Denham Springs) LaTECH
10. Cierra Chatman (Baton Rouge) ULL
11. Cindy Ontiveros (Gonzales) LSU
12. Colin Craig (Pride) LaTECH
13. Danae Cowart (Greenwell Springs) LSU
14. Dillon Songy (Denham Springs) BRCC
15. Dylan Elkins (Clinton) SELU
16. Easton Kling (Gonzales) LSU
17. Emily Lively (Denham Springs) LSU
18. Evang Duran (Denham Springs) Northshore Technical Community College
19. Evan Elmore (Denham Springs) SELU
20. Gabrielle Smith (Baton Rouge) LSU
21. Hannah Chauvin (Prairieville) LSU
22. Isaiah Naquin (Gonzales) SELU
23. Jacob Breax (Greenwell Springs) LSU
24. Jacob Varnado (Hammond) SELU
25. Jeremy Wade (Baton Rouge) LSU
26. Jennifer Court (Greensburg) SELU
27. Kellie Ash, (Prairieville) Franciscan Missionaries Of Our Lady University
28. Kelsey Curry (Greensburg) Eastern Louisiana University
29. Krista Courter (Denham Springs) LSU
30. Kyla Bryant (Greensburg) Southern
31. Madeline Brooks (Prairieville) LSU
32. Nathan Penallter (Holden) LSU
33. Noah Dupepe (Greensburg) BRCC
34. Payton Ouel (Denham Springs) SELU
35. Rakeia Lee (Denham Springs) Northshore Technical Community College
36. Ronisha McCord (Greensburg) Dillard
37. Ronisha Jackson (Ethel) BRCC
38. Ronnie Johnson (Prairieville) Texas Southern University
39. Ryan Bishop (Port Vincent) Tulane University
40. Shelby Cambre (Livingston) Northwestern State University
41. Sydney Stockman (Denham Springs) SELU
42. Watson Farber (Denham Springs) LSU
43. Daranae Griffin (Greensburg) Southern Technical Community College

**Extreme summer temps prompt high bill alert**

Residential electric bills normally follow consistent patterns each year. However, over the course of a year, a number of things can cause your bill to seem higher than usual.

**Why residential electric bills vary from month to month**

1. The cost of electricity in homes varies with seasonal use. In most homes, more electricity is used during summer and winter months than in fall and spring months, usually for heating and cooling purposes.
2. Your electric usage is billed to you after it is consumed, so your most recent bill is for the energy you used in the prior month. Sometimes, by the time you get your bill, temperatures have become less severe, which may cause confusion as to why you may have higher than normal energy usage when the temperatures are mild outside.
3. The rate to fluctuate from month to month, which causes the Power Cost Recovery Factor rate to fluctuate from month to month as well. If the power cost rises in the summer, the PCRF rate will rise also. A higher PCRF rate coupled with higher summer usage can cause bills in the summer months to increase over normal monthly averages.
4. Summer weather will bring about an increased use of electricity for air conditioners, fans, and dehumidifiers. Refrigerators and freezers have to work harder, since even air-conditioned homes are generally warmer in summer than in the fall, winter or spring.

All of these factors combine together to help explain why customers may find that their electric bills may be higher in the summer months than in spring and fall months.

**Be alert to latest scam**

Scammers are targeting unsuspecting citizens with greater frequency—and increasing creativity.

Crooks now threaten victims with everything from legal action involving the IRS to turning off your power. Or they pretend to help victims avoid complications with utility, phone, video streaming, bank or other accounts.

But there is good news: Scams are being recognized and reported more often. And all it takes to thwart one is awareness and vigilance. (Actn. No. 4326803-001)

In one of the latest scams, an individual poses as an employee of your electric cooperative, telling you that your power will be turned off for nonpayment of your bill. The scammer says you can avoid disconnection by giving them money via a prepaid credit or debit card.

If you suspect you’ve already been the target of a scam, be proactive. If you already have provided financial information to someone you later suspect as fraudulent, immediately contact your bank.

Notify the organization that the scammer claimed to represent, and also contact your local police department. They might not be able to do anything, but every report helps build a body of information.

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### Utility Poles Are Not Bulletin Boards

Think before you post that sign! Staples, nails and tacks used to hang signs and flyers create dangerous obstacles for electric lineworkers.

_Their jobs are dangerous enough – help us keep them safe!_

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### 3-Phase Motor Notice

Protection of three-phase motors against single-phasing shall be the responsibility of the Co-op consumer-member. Also, the member shall be responsible for providing over- and under-current protection of all motors.

The Cooperative has installed equipment on its system to prevent major catastrophes, but isolated problems caused by lightning will occasionally occur.

It is the responsibility of the consumer to protect his motors and equipment from these isolated over- and under-current situations with electrical protection devices available on the market.
Meeting of July 19, 2018
The board of directors of DEMCO held its regular meeting Thursday, July 19, 2018. Board President Richard Sitman called the meeting to order at 6:00 p.m.
The board then approved the minutes of the previous meetings, new member list, Treasurer’s report and Operations Committee report as written. The board then resolved to present each DEMCO employee, retiree, and board member a Thanksgiving turkey and a Christmas ham.

From the Purchasing Committee Randy Lorio, committee chairman, presented the report. The board then approved resolutions accepting bids for the following: Southern Electric Corporation of MS for the Manchac Reserve underground electrical installation project; and Venture Technologies for four Cisco B200 Blade Servers with two 2.3 GHz 12 Core CPU’s and 192 GB’s of memory each, one Cisco Blade Chassis, two Cisco 6362 Fabric Interconnects, and Cisco Smartnet for 12 months.

From the Finance Committee Steve Irving, committee chairman, reviewed the Interest, Fuel Cost Adjustment and Financial Summary reports. The board approved a resolution reclassifying those accounts disconnected in January, February and March of 2018, as uncollectable. Next the board adopted a resolution that authorizes Ryan Vandersypen Inter-im CEO and General Manager as the Certifier on behalf of the Corporation, who shall be responsible for submitting and certifying to the Rural Utilities Service and Michael R. Johnson, Vice President of Finance of the Corporation, be the Administrator on behalf of the Corporation, who shall give access to the Corporation’s data, as appropriate, to other employees, officers, or contractors of the Corporation.

Danny Berthelot gave the ALEC report with no action taken. Leslie Falks presented the Dixie Business Center and DEMCO Foundation reports with no action taken. Ryan Vandersypen presented the Manager’s report with no action taken. Jim Ellis presented the Attorney’s report with no action taken.

The board next resolved to appoint Mr. Dennis R. Lott as the 2018 NRECA Annual and Regional Meeting Voting Delegate, DEMCO’s, NCSC and NRTC Voting Delegate, and DEMCO’s CFC Voting Delegate; and, Mr. Richard W. Sitman as the alternate voting delegate in all of the above-mentioned capacities.
What scares you?

Halloween Phobias

A phobia (pronounced FOO-bee-uh) is an extreme fear of something. Are these things you should really fear, or are they things that just need a little more understanding?

A fear of pumpkins is called celastrophobia!

A fear of ghosts is called spectrophobia!

Clowning Around

CLOWNS are all about silliness and fun! Right? Well, if clowns freak you out, your fear is known as claustraphobia. Set your brains aside and see if you can find the one identical clowns!

Kid Scoop Puzzler

Cataplophobia is a fear of mirrors. How many differences can you find between this creature and its reflection?

Kid Scoop Word Search

PUMPKINS HALLOWEEN
CLOWNS VAMPIRES
CREepy GHOSTS
LUCK BATS
VENOM CAT
COAT WEB
FEAR WORRY LOT

Find the words by looking up, down, backwards, forwards, sideways and diagonally.

Web Walkers

They’re creepy and crawly. And every one of the 40,000 types of spiders (actually) in the world have fangs and venom. But most spider venom won’t really harm people. The fear of spiders is called arachnophobia.

If you just can’t stand spiders, there’s really only one continent on Earth that is spider-free, (you’d better bring a heavy coat, though). Circle every third letter to find out the name of this continent.

JSABGNVWTNP ACRVXSVKLT BRIGMRDA

Kid Scoop Together:

Great Big Words

Work with a parent to fill in the missing letters on each line. The circled letters spell the gigantic word that means the fear of gigantic words!

1. T
2. T
3. S
4. C
5. Y
6. L
7. Q
8. E
9. Y
10. O
11. Y
12. O
13. I
14. L
15. A
16. T
17. H
18. T
19. O
20. A
21. M
22. N
23. S
24. T
25. S
26. U
27. P
28. E
29. C
30. P
31. I
32. N
33. W
34. N
35. W

CLUES

1. Opposite of SAD
2. What your brain does
3. Credit cards are made of this
4. Opposite of WALK
5. The color of lemons
6. A heavy musical instrument
7. Opposite of SHORT
8. Main ketchup ingredient
9. You sweep it with a broom
10. Another word for MOOTHER
11. Opposite of LEADER
12. Opposite of SOME
13. The sound a snake makes
14. Lives above the head
15. Short name for automobile
16. You sleep on this
17. Across in a show
18. Large mammal with a trunk
19. Fragile drinkware
20. Female royalty
21. Use this when it rains
22. You write or draw with this
23. Opposite of DOWN
24. Werewolves, vampires, etc.
25. Moving to the music
26. Largest U.S. state
27. Caused by something funny
28. A lot of this during storms
29. Eight-armed sea animal
30. Short name for telephone
31. Opposite of LOW
32. Where Dreslina sleeps
33. Short name for a bicycle
34. Opposite of LOSS
35. Response to a question

Write On!

Costume Ideas

Come up with a costume idea for a Halloween costume and give directions on how to make it. Use your imagination!
SAVING ENERGY CAN SAVE YOU MONEY!

INSTALL A PROGRAMMABLE THERMOSTAT!

Check INSULATION LEVELS.

ONLY USE FANS WHEN YOU ARE IN THE ROOM.

Clean or replace AIR FILTERS.

REMEMBER YOUR BILL REFLECTS USAGE, NOT THE TEMPERATURE OUTSIDE.

From our first members in 1938 to today when we proudly serve over 108,000, DEMCO’s most important connection is to our community.

demco.org  /DEMCOLouisiana

A Touchstone Energy Cooperative