

NEW Understanding Your Bill



Visit us online at DEMCO.org
 Phone: 1-844-MyDEMCO
 (1-844-693-3626)

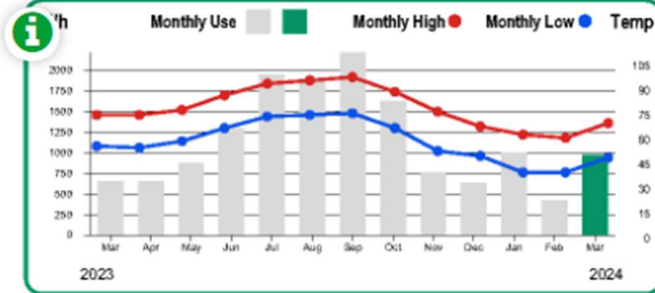
i Member Name: JOHN DOE
 Account #: 9999999

Billing Date:	03/18/2024
Current Bill Due Date:	04/08/2024
Previous Balance	\$51.43
Payment Received 02/22/2024	\$51.43
Balance Forward	\$0.00
Current Charges Due 04/08/2024	\$127.38
Total Amount Due	\$127.38

Total Amount Due
\$127.38
 Due Date
 04/08/2024

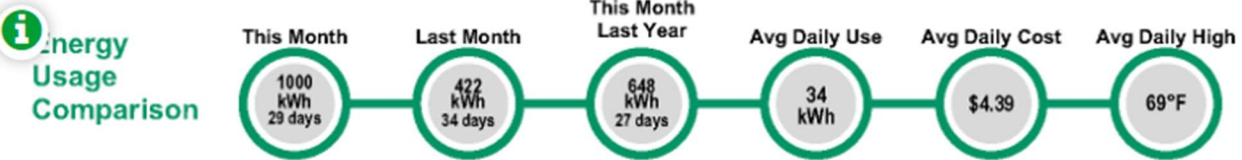
i Service Address: 123 ANY STREET

Rate	Meter No.	Reading Dates		Type	Readings		Multiplier	kWh Usage
1	12345678	From	To		Previous	Present		
		02/07/24	03/07/24	Auto	24154	25154	1	1000



i Current Service Detail

Grid Access Charge		\$12.00
Delivery Charge	1,000 kWh @ 0.056842	\$56.84
Wholesale Power Charge	1,000 kWh @ 0.05028	\$50.28
FF-CR Rider	1,000 kWh @ -0.00017	-\$0.17
Formula Rate Plan		\$8.43
Total Current Charges for this Account		\$127.38



PO Box 15659
 Baton Rouge, LA 70895

i PAY YOUR BILL ANYTIME DAY OR NIGHT
 ONLINE: Check or credit/debit card at DEMCO.org or download the mobile app.
 PHONE: 1-844-MyDEMCO (1-844-693-3626)



Account Number	9999999
Current Charges Due 04/08/2024	\$127.38
Total Amount Due	\$127.38
After Due Date Pay	\$127.38



i DEMCO PAYMENT PROCESSING
 PO BOX 95000
 BATON ROUGE LA 70895-9000



JOHN DOE
 123 ANY STREET
 SOMEWHERE LA 70443

4 518



1. The amount you owe and the date it is due.
2. The name(s) authorized on the account, and account number.
3. The previous balance, the date a payment was received, and the current charges due.
4. The service address and meter number.
5. The meter reading dates of this billing period.
6. The kilowatt hours for this billing period.
7. The kilowatt hour usage for this billing period.
8. This bar graph shows your energy usage trend from month to month.
9. Detailed summary of this month's charges.
 - The **grid access charge** is the set monthly fee you pay to access the equipment necessary to deliver electricity to your home or business.
 - The **delivery charge** is the cost of delivering electricity from the power grid to your home or business.
 - The **wholesale power charge** reflects the cost to purchase energy from our wholesale power provider. This is a pass-through charge to co-op members, without markup.
10. These bubbles show your energy usage for this month, last month, and this month last year; your average daily kWh usage and the daily cost; and the average daily high temperature.
11. Convenient ways to pay your bill - by phone, online or using the MyDEMCO mobile app.
12. The current charges due, total amount due, and amount due if you miss your payment due date.
13. If using a check to mail your payment, please include this payment slip.

Current Service Detail

Current service detail terms are outlined in the DEMCO Rates and Terms of Service handbook and provided in the Tariff filed with the Louisiana Public Service Commission.

ALL ACCOUNTS

Grid Access Charge is the cost to have access to the grid regardless of whether or not you use it. This charge is phase specific and differs amongst all rate classes.

Delivery Charge is the cost to get power from the grid to your meter. This charge is the same for all residential accounts but differs among other rate classes. It is measured in cost per kilowatt-hour (kWh).

Wholesale Power Charge is the cost of purchasing electricity that we deliver to you. As an electric distribution cooperative, every member who has a meter and receives power from DEMCO shares in the cost of purchasing the energy supply that is distributed. DEMCO does not receive any profit from this expense, it is a direct pass-through charge shared by each member with a DEMCO meter.

FF-CR RIDER – FRANCHISE FEE CREDIT ADJUSTMENT is a reduction in charges of \$.00017 per kWh for each rate covered under this rider. Lighting rates shall be reduced by \$.00017 per kWh of electricity based on the kWh quantities assigned for power cost adjustment purposes.

FORMULA RATE PLAN (FRP) is a charge approved for a specified and limited period of time to prevent large rate fluctuations from year to year.

FRANCHISE TAX is a tax paid to the municipality where you are domiciled. The tax/cost varies depending on municipality. The franchise fee cost is shared with 50% paid by DEMCO and 50% paid by the resident.

METER BASED SURGE PROTECTOR is the rental fee of a residential meter-based surge protection device installed on the electric meter of your home or shop.

PENALTY is a 5% charge of the current charges due when full payment is not received on the due date. It is applied to the account on the next business day. Penalties are not applied to Payment Contracts or Promissory Notes. *MBSP and Roundup are not included in penalty calculations.*

RLM CREDIT is paid to all residential members who agree to have DEMCO load management device installed on their central air conditioning unit, \$5.00 per month per load management device.

ROUNDUP AMT is the voluntary Operation Roundup® contribution. These funds are distributed by the DEMCO Foundation to assist the elderly, handicapped, and other DEMCO members in need.

SLR RIDER (1 OR 2) is a charge assessed to members who receive street lighting service in their subdivision.

STATE TAX – AS (ANCILLARY SERVICE) is a state tax applied to members who have a meter-based surge protector.

YARD LIGHT CHARGE is assessed based on the yard light device type and wattage.

NET METERING ACCOUNTS

Net meter(s) installed prior to December 31, 2019

Wholesale Power Credit is a credit for the wholesale power charge at full retail cost for any kilowatt hour(s) generated in excess at the time the net meter is read.

Delivery Credit is a credit for the delivery charge at full retail cost for any kilowatt hour(s) generated in excess at the time the net meter is read.

Net Meter(s) Installed after January 1, 2020

Avoided Energy Cost is the rate at which DEMCO purchases excess kilowatt hour produced from a net meter installed after 1/1/2019. The avoided energy cost is calculated by the wholesale energy supplier and provided to DEMCO annually.

COMMERCIAL ACCOUNTS

CILM CREDIT is a commercial incentive load management credit available to all commercial members who agree to have DEMCO load management devices installed on their central air conditioning units. It is also available to any Large Power Member if DEMCO's Engineering staff and the Member both agree it is beneficial to both the Member and DEMCO. There will be a \$2.00 credit per month per ton of air conditioning cooling capacity.

DEMAND CHARGE is a charge only applicable to large-load commercial accounts.

STATE TAX is a state assessed to commercial accounts.