

UNDERSTANDING YOUR NEW BILL

1. Find what you need at first glance

Your electric account number, service address of the account where the electric service is provided, due date, and amount due are now conveniently located at the top of your DEMCO bill. Please note, any text in red requires your immediate attention.

2. Important Messages

Find important messages, news and information about your co-op. Keep up with new programs, benefits and events by reviewing the front and back sides of your bill each month.

3. Your energy use explained

See how much energy you've used in detail! Your new DEMCO bill design itemizes current charges and provides a summary of your electricity usage. Compare your usage to each month's usage for the past 13 months.

4. Current service detail

To improve transparency, the new DEMCO bill shows each item listed, such as the (PCA) Power Cost Adjustment and Monthly Service Charge. The old DEMCO bill did not list the details of bill, but lumped them into the total amount due. *The PCA fluctuates monthly, based on the cost of fuel.

5. Choose how you pay

If you pay by mail, return this portion with your bill payment each month. Make sure the DEMCO address shows through the return address envelope window. Convenient payment options are listed just above the payment stub on the back of your bill.

Visit us online at DEMCO.org
Phone: 1-844-MyDEMCO (1-844-693-3626)

Member Name JOHN DOE
JANE DOE
Account # 999999

Billing Date: 07/20/2021
Current Bill Due Date: 08/10/2021

Previous Balance \$52.00
Payment Received 06/26/2021 -\$52.00
Balance Forward \$0.00
Current Charges Due 08/10/2021 \$90.00
Total Amount Due \$90.00

Total Amount Due \$90.00
Due Date 08/10/2021

Important Messages
Making payments through MyDEMCO is fast and easy. Set up auto pay with your debit or credit card and securely store your payment information for future transactions.

Service Address: 7034 ANYPLACE DR

Rate	Meter No.	Reading Dates From	To	Type	Readings Previous	Present	Multiplier	kWh Usage
1	999999999	06/09/21	07/13/21	Auto	6553	7373	1	820

Current Service Detail

Monthly Service Charge	820 kWh @ 0.056842	\$46.81
Energy Charge	820 kWh @ 0.03584	\$29.39
PCA	820 kWh @ -0.00017	-\$0.14
FF-CR Rider		\$2.05
Formula Rate Plan		\$0.11
Roundup Amt		\$0.11
Total Current Charges for this Account		\$90.00

Energy Usage Comparison

Month	kWh	Days	Avg Daily Use	Avg Daily Cost	Avg Daily High
This Month	820 kWh	34 days	24 kWh	\$2.65	89°F
Last Month	444 kWh	28 days			
This Month Last Year	748 kWh	31 days			

Account Number 999999
Current Charges Due 08/10/2021 \$90.00
Total Amount Due \$90.00
After Due Date Pay \$90.00

KEEP SEND

DEMCO PO Box 1509
Baton Rouge, LA 70805

PAY YOUR BILL ANYTIME DAY OR NIGHT
ONLINE: Check or credit/debit card at DEMCO.org or download the mobile app.
PHONE: 1-844-MyDEMCO (1-844-693-3626)

DEMCO PAYMENT PROCESSING
PO BOX 95000
BATON ROUGE LA 70895-9000

659 1 AV 0.398 5 659 C-3
JOHN DOE
JANE DOE
7034 ANYPLACE DR
PO BOX 9999
JACKSON LA 99999-9999

2001300009999900000900000009000072020219

Explanation of Line Items on the Billing Statement

The line items listed in the new section of the billing statement “Current Service Detail” are not new or additional charges. They have always been included in the monthly total.

MONTHLY SERVICE CHARGE

- The Monthly Service charge is rate- and phase-specific. The monthly service charges are outlined in DEMCO’s Tariffs that are filed with the Louisiana Public Service Commission.
 - A portion of the base cost is necessary for DEMCO to operate and maintain our distribution and transmission systems, ultimately allowing us to deliver power to our members’ homes and businesses.
 - This charge assists DEMCO in recovering some of the fixed costs of operation, such as depreciation, interest charges, etc.
 - This charge is the same for all residential members but differs among other classes as there are different costs involved with serving each type of member/facility.
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ENERGY CHARGE

- The Energy Charge measured in cost per kilowatt-hour (kWh) is rate specific and is calculated by multiplying the Energy Charge for the rate by the number of kWh consumed in the billing period. The Energy Charge is outlined in DEMCO’s Tariffs.
 - The Energy Charge is the same for all residential accounts.
 - There are two parts to the Energy Charge:
 1. One part recovers a portion of the costs to operate DEMCO.
 2. The other part recovers a portion of DEMCO’s power cost recovery.
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PCA – POWER COST ADJUSTMENT

- The PCA or *power cost adjustment* is a monthly flow-through cost. It is based on the wholesale power costs which fluctuate from month to month. When the cost of power purchased by DEMCO is greater than the amount presently included in the base rate, the PCA line item reflects the difference. To learn more, visit the [Louisiana Public Service Commission](#).
- The Power Cost Adjustment charge is a direct result of what DEMCO pays our power providers for the energy to serve our membership.
- When DEMCO receives the monthly power bill from our provider, we pay those charges and then collect those same charges from the member. DEMCO does not generate any margins from those funds, we are simply the middleman, collecting the funds from the member and then paying them to our power providers.
- 60-65% of a member’s bill covers power-related costs, the other 35-40% goes to cover DEMCO’s operating costs.
- The PCA factor is calculated monthly. Please refer to page 39 of DEMCO’s Tariffs for a detailed explanation. The PCA factor is multiplied by the kWh usage to obtain the PCA charge.

FF-CR RIDER – FRANCHISE FEE CREDIT ADJUSTMENT

- The energy charge shall be reduced to \$.00017 per kWh for each rate covered under this rider. Lighting rates shall be reduced by \$.00017 per kWh of electricity based on the kWh quantities assigned for power cost adjustment purposes.

FORMULA RATE PLAN (FRP)

- Formula Rate Plan Rider Schedule FRP (“Rider FRP”) defines the procedure by which the rates contained in the DEMCO rate schedules may be periodically adjusted. Rider FRP shall apply in accordance with the provisions of Section 2.A of LPSC Order No. U-31066 to all base revenues (total revenues less power cost adjustment) billed under the rate schedules, whether metered or unmetered, subject to the jurisdiction of the Louisiana Public Services Commission (“LPSC” or “Commission”).
- The Formula Rate Plan is a method of rate stabilization that helps to prevent large rate fluctuations from year to year.
- The FRP is charged as a percentage of the monthly bill, not including the power cost adjustment amount.
- The FRP is annually reviewed by the Louisiana Public Service Commission to allow DEMCO’s rates to recover the actual cost of operation.
- The FRP is currently a positive number, but it can also be a negative percent.
- The Formula Rate Plan (FRP) is calculated by first summing the Monthly Service Charge, Energy Charge, Demand Charge, Yard Light Charge, SLR rider, FF-CR Rider, and LMT credit then multiplying it by the FRP factor.

DEMAND CHARGE - LARGE COMMERCIAL ACCOUNTS

- The Demand Charge is calculated by multiplying the Billed Demand by \$7.50. To calculate the Billed Demand, you must multiply the demand reading by the multiplier that is on the meter.

STATE TAX

- State taxes are calculated by first summing the Monthly Service Charge, Energy Charge, Demand Charge, PCA, Light PCA, Yard Light Charge, SLR rider, FF-CR Rider, Retail Energy Credit, Avoided Energy Credit and LMT credit then multiplying the total by 2%.
- Residential accounts are not billed state taxes.

FRANCHISE TAX

- The Louisiana Public Service Commission requires that 50% of the total cost of franchise fees paid to a particular municipality be included in the utility’s base rates charged to all members. The other 50% is to be billed directly to consumers residing within the municipality receiving the franchise taxes. The amount charged to consumers who reside within the municipality must be shown as a specific line-item charge on their bill, effective October 31, 2008.
- Franchise Tax is calculated by first summing the Monthly Service Charge, Energy Charge, Demand Charge, FF-CR Rider, PCA, Light PCA, CILM Rider, RLM Rider, Retail Energy Credit, Avoided Energy Credit, and FRP, then multiplying the sum by the Franchise percentage.

- The Franchise Percentage is dependent upon the consumers' franchise district. For example, the City of Central has a Franchise Tax percentage of 5.0%; therefore, consumers in this franchise district are billed a Franchise Tax percentage of 2.50%. Please refer to DEMCO's Rider FF-CH to locate these percentages by tax district.

YARD LIGHT CHARGE

- The Yard Light Charge is dependent upon the device type.

LIGHT PCA

- The Light PCA is calculated by multiplying the Yard Light kWh by the monthly PCA factor.

RETAIL ENERGY CREDIT

- Members who installed a Net Meter prior to December 31, 2019, are credited at full retail cost for any kWh generated in excess at the time the meter is read.

AVOIDED ENERGY CREDIT

- Members who installed a Net Meter after January 1, 2020, will be credited at the avoided cost for any kWh generated in excess at the time the meter is read. The avoided cost is calculated by CLECO and provided to DEMCO on an annual basis.

RLM (RESIDENTIAL LOAD MANAGEMENT) CREDIT

- The RLM Rider is available to all Members who receive service under Rate Schedule A and have DEMCO load management device(s) installed on their central air conditioning unit(s). There is a \$5.00 credit per month for Members that qualify for the Load Management Program.

CILM (COMMERCIAL INCENTIVE LOAD MANAGEMENT CREDIT)

- The CILM Rider is available to all commercial Members who agree to have DEMCO load management devices installed on their central air conditioning units. It is also available to any Large Power Member if DEMCO's Engineering staff and the Member both agree it is beneficial to both the Member and DEMCO. There will be a \$2.00 credit per month per ton of air conditioning cooling capacity.

PENALTY

- If full payment is not received on the due date, a penalty is applied to the member's account on the next business day. The penalty is 5% of the current charges on the member's account. Penalties are not applied to Payment Contracts or Promissory Notes. Strike Safe and Roundup are not included in penalty calculations.

ROUNDUP AMT

- Roundup Amount is the voluntary Operation Roundup® contribution. The contribution is calculated by first summing the Monthly Service Charge, Energy Charge, Demand Charge, PCA, Light PCA, Light Charge, FF-CR Rider, FRP, Franchise Tax, and State Tax then rounding the total to the nearest dollar.
- This program is funded by about 67% of DEMCO members who voluntarily agree to “round up” their monthly utility bill to the nearest dollar. These funds are distributed by the DEMCO Foundation to assist the elderly, handicapped, and other needy individuals and families in our community.

STRIKE SAFE SURGE PROTECTOR

- If you rent a meter-based surge protection device, the \$7.95 per month fee is shown on your bill in this category. This device is installed on the electric meter of your home or shop. If it ever fails to stop a power surge from entering your home through the meter, damaged electronics are warrantied up to \$50,000.

STATE TAX – AS (ANCILLARY SERVICE)

- This is a 5% tax that is applied to members who participate in the Strike Safe Surge Protector Program.